



CÚRAM SLÁINTE POBAIL
CORCAIGH CIARRAÍ
CORK KERRY
COMMUNITY HEALTHCARE

Priscilla Lynch
Head of Service, Primary Care,
Cork Kerry Community Healthcare,
Coolnagarrane, Skibbereen, Co. Cork
Email: Priscilla.Lynch@hse.ie

22nd March 2022

Mr. Pa Daly TD.,
Dáil Éireann
Dublin 2

PQ ref 13065/22

“To ask the Minister for Health if he will approve the resumption of repairs for hearing aids and related items in County Kerry; and if he will make a statement on the matter.”

Dear Deputy Daly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The walk-in repair clinic has been replaced with a **remote postal** repair service to ensure that clients can continue to avail of free hearing aid repairs.

Instructions regarding remote postal repairs to Dublin have been provided to clients at previous walk-in repair clinics, are issued with their hearing aids, as well as given verbally over the phone and over text when answering queries, and is included on our answering machine. Previously the walk in service was a 2hr slot on a Thursday, whereas by replacing it remotely we can offer the service 5 days a week.

For National repairs, clients can post their hearing aids to the National Repairs Service who deal with all HSE hearing aid repairs and have a fast turn-around time (includes replacement of internal hearing aid components):

The Technical Dept,
HSE Community Audiology Service,
Grange Gorman HSE Primary Care Centre,
Upper Grangegorman Road,
Grangegorman,
Dublin 7
Phone: 018676263/ 018676264/ 018676265

For local remote repairs, clients can contact **Kerry Adult HSE Audiology Services** to request replacement parts (limited to tubes/ domes/ elbows/ filters/ ear moulds) which can be posted out with instructions:

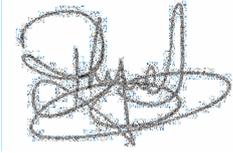
Contact details for Kerry Adult HSE Audiology Services:

HSE Audiology Department
4th Floor, East Wing, Tralee PCC,
Centrepoint, John Joe Sheehy Road,
Tralee, Co. Kerry
V92P2FE

Phone: 066-7104936
Text: 086-7872430
Email: audiology.kerrysouth@hse.ie

If I can be of further assistance, please do not hesitate to contact my office.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Priscilla Lynch', enclosed in a thin blue rectangular border.

Priscilla Lynch
Head of Service - Primary Care,
Cork Kerry Community Healthcare