



Head of Service for Older People  
Cork Kerry Community  
Healthcare

Health Service Executive  
Model Business Park  
Model Farm Road  
Cork Eircode: T12 HT02

Cúram Sláinte Pobail Corcaigh Ciarraí  
Feidhmeannacht na Seirbhíse Sláinte  
Páirc Gnó Model  
Bóthar na Modh Feirme  
Corcaigh Eircode: T12 HT02  
T: 353 (0)21 4923854

4<sup>th</sup> May 2022

Deputy Brendan Griffin,  
Dáil Éireann,  
Dublin 2

**PQ ref 22306/22:**

**“To ask the Minister for Health if the HSE will immediately reinstate a HSE home support team provided laundry service that has been in place for senior citizens and vulnerable persons at a community centre in County Kerry (details supplied) for the past 28 years; and if he will make a statement on the matter”.**

**Details Supplied: Castlemaine Community Care, Castlemaine Community Centre, Castlemaine, Co. Kerry. My office has been inundated with calls from very vulnerable constituents who are without the laundry service for the last number of weeks and they were told by the HSE to make alternative arrangements for the future.**

Dear Deputy Griffin,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

A number of Community, Voluntary & Not for Profit Agencies are funded under Section 39 of the Health Act, 2004 to deliver health and social care services. Castlemaine Family Resource Centre receives Section 39 funding and some of that grant supports the overall costs in the Community Laundry run by Castlemaine FRC.

The laundry service had been staffed by two Health Care Support Assistants (HCSAs) from the HSE’s Home Support Office. Recently, one of these HCSAs was unavoidably absent and could not be replaced due to ongoing demands on the Home Support service and limited staff availability. During this time, the other HCSA was still in attendance and continued to offer a reduced laundry service to some clients.


Four clients opted to discontinue usage of the laundry service as they had made alternative arrangements in the meantime which were more suitable for their requirements.

The second HCSA will return to work at the Community Laundry this week. Those clients who were impacted by this temporary staff shortage and wish to continue to avail of this facility will have their service reinstated.



I trust this clarifies the position. If you require any further information please do not hesitate to contact me.

Yours sincerely,



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Jackie Daly  
Head of Service for Older People

