



Office of Head of Service Health & Wellbeing

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Deputy John Brady T.D.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 22788/22

“To ask the Minister for Health the reason that a walk-in service is not currently available for the Civil Registration Office in Wicklow for births, deaths and marriages at present; when a walk-in service will resume; and if he will make a statement on the matter.” – John Brady

Dear Deputy Brady,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 22788/22), which you submitted to the Minister for Health for response.

The Civil Registration Service has moved from a walk in service to an appointments based system. We have recently introduced an online booking system which has enabled the public to make appointments themselves for the registration of births or deaths. Appointments for the registration of marriages continue to be offered by phone. The Civil Registration Services also offers an online service for ordering certificates, available at www.certificates.ie, which are being processed on average with one to three working days.

There has been a significant uptake of people booking appointments online and by phone.

We will continue to monitor the need for walk-in appointments and may in the future reinstate some walk in services for urgent cases only.

I trust this information is of assistance to you.

Yours sincerely,

Aisling Heffernan
Head of Service, Health & Wellbeing