



Deputy Mark Ward, Dáil Éireann, Kildare Street, Dublin 2.

2nd June 2022

PQ Number: 26667/22

PQ Question: To ask the Minister for Health the capital cost of running a crisis community café, the free out-of-hours adult mental health service; and if he will make a statement on the matter. -Mark Ward

Dear Deputy Ward,

Under the HSE Corporate Plan 2020-2023, and in line with Recommendations 24 and 40 of Sharing the Vision: A Mental Health Policy for Everyone 2020, HSE Mental Health will develop, implement and evaluate a pilot model of crisis resolution services; incorporating crisis resolution teams and cafes to offer an alternative response to inpatient admission, when appropriate.

Crisis Resolution Services will form an integral part of the Service User Journey, working in tandem with existing services to provide an integrated 24/7 multi-agency mental health crisis de-escalating service. HSE Mental Health has committed to a programme of work to inform the development of Crisis Resolution Services on a phased basis:

- The development of a pilot Model of Care for Crisis Resolution Services (2022)
- Pilot testing and implementation of Crisis Resolution Services across a number of sites, incorporating a rural/urban mix (2022-2024)
- Monitoring and evaluation of pilot site implementation (2022-2024)
- Monitoring and evaluation of key outcomes for service users, families and carers

A phased approach to the development of Crisis Resolution Services will provide the opportunity to test and learn across pilot sites, and provide the evidence required to inform service planning into the future.

For the purposes of implementing the pilot, the following considerations informed the budget allocation required for each pilot site:

- The WTE requirement to support an out of hours service
- The staffing mix recommended for crisis cafes
- The support costs required to deliver the service
- The potential to engage with existing partners and services to deliver the model via existing sites.



At this stage in the process we cannot definitively provide costings for the cafes, as this work is ongoing and the costings will differ across the pilot sites. However, the capital costs for the cafes once fully finalised will be included as part of HSE capital plans and we will be happy to provide you with this information when available.

I trust this information is helpful to you.

Yours sincerely,

Brian J. Higgins

Assistant National Director

Change Planning and Delivery – Disability and Mental Health Services

