

Office of the Assistant National Director – Community Operations
Services for Older People

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Deputy Róisín Shortall, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

Dear Deputy Shortall,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which was submitted to this Department for response.

PQ 55108\22

To ask the Minister for Health the number of consumer directed home support applications and grant approvals in each of the years 2021 and 2022, by LHO, CHO and month in tabular form.

PQ 55109\22

To ask the Minister for Health the number of consumer directed home support applications and grant approvals in each of the years 2017 to 2020, by CHO in tabular form.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs.

Consumer Directed Home Support (CDHS) was launched in 2018, and was included as part of the Tender Framework Arrangements that commenced on 01 September 2018. It is an option for persons' who apply for Home Support and who wish to have more control and choice over their care delivery in keeping with the principles of empowerment and autonomy inherent in person centred care. When a client is approved for a Home Support Service and HSE staff are not available to deliver the service, then an external provider, who has been approved by the HSE under Tender 2018 Arrangements, will deliver the service on their behalf.

The CDHS approach facilitates suitable clients to deal directly with HSE Approved Provider(s) of their choice and to arrange days and times of service delivery. Further information on Consumer Directed Home Support is available at the following link: https://www.hse.ie/eng/services/list/4/olderpeople/national-guidelines-and-procedures-for-the-standardised-implementation-of-the-home-support-service-hss-guidelines.pdf

Please note that data in relation to "number of consumer directed home support applications and grant approvals in each of the years 2021 and 2022, by LHO, CHO and month in tabular form." and "the number of consumer directed home support applications and grant approvals in each of the years 2017 to 2020, by CHO in tabular form."

are not currently collated nationally and is therefore unavailable. Notwithstanding this, in consultation with the CHOs, the HSE understands that the general uptake of CDHS nationally to date has been low.

Yours sincerely,

tathleen pordon

Kathleen Jordan General Manager Services for Older People Community Operations