

## Community **Healthcare West** serving Galway, Mayo

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Head of Older People's Services

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9<sup>th</sup> November 2022

Alan Dillon TD Dáil Éireann Leinster House Kildare Street Dublin 2

Ref PQ ref 56234/22 - Number of persons who have been granted home support in County Mayo/number of person who are waiting on staff to provide the service.

Ref PQ ref 56236/22 - The number of people that are waiting on home help hours in County Mayo

**Dear Deputy Dillon** 

I refer to PQ ref: 56234/22 uploaded on the PAD System on the 9th November 2022, due for response on the 28th November regarding representation you have received in respect of the number of persons who have been granted home support in County Mayo and the number who are waiting on staff to provide the service. The following response outlines the position.

My office has liaised with the Home Support Services and they have advised that the total number of people in receipt of home support services in Mayo for October 2022 amounts to 2,086.

There are 277 people approved for home support service but are on a waiting list due to the lack of availability of Health Care Support Assistants HCSAs, the table below reflects the breakdown.

No of clients waiting on a new service (Community)	102
No of clients waiting on a new service (Acute)	37
No of clients waiting on additional service (Community)	116
No of clients waiting on additional service (Acute)	22
Total number of clients waiting	277

I trust this response clarifies they matter you have raised in this instance.

Yours sincerely

Shannon Glynn Head of Service

Older Peoples Services

Community Healthcare West