Office of the Assistant National Director – Community Operations
Services for Older People

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5th December 2022

Deputy Carol Nolan, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

Dear Deputy Nolan,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 57164/22

To ask the Minister for Health the private companies that have been contracted to deliver the home support scheme home help service from 2018 to date; the costs paid out for the delivery of these contracts in tabular form; and if he will make a statement on the matter.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs. Home Support services are provided by both directly employed Healthcare Support Assistants (HCSAs) and Approved Providers with formal tendered arrangements with the HSE.

A list of approved Home Support Approved Providers per CHO, under current tender arrangements, are available at the following link; https://www.hse.ie/eng/home-support-services/choosing-an-approved-provider/.

In relation to the rates paid to Approved Providers with regards to the delivery of Home Support services for Older People, please note that these are paid in accordance with the provisions of the current Tender 2018 Framework and are commercially sensitive. Individual tender rates vary across CHO areas and from Provider to Provider with a range of rates applicable in relation to core and non-core hours. To assist with your query, please note that the average funded rate for 2022 October YTD is €27.12 per hour.

Trusting the above assists with your query.

Yours sincerely,

Kathleen Jordan General Manager Services for Older People Community Operations

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