



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/221206

Deputy David Cullinane
Dáil Éireann,
Leinster House
Dublin 2

06 December 2022

57794/22

To ask the Minister for Health the ambulance response times relative to key performance indicators for ECHO and DELTA callouts for October 2022, nationally and by ambulance region, in tabular form. -David Cullinane

57795/22

To ask the Minister for Health the ambulance response times relative to key performance indicators for ECHO and DELTA callouts for October 2019, nationally and by ambulance region, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions which you submitted to the Minister for response.

As you may have noted, the scale of growth in demand is unprecedented and unexpected with a 14% growth since 2019, the last year from which we can develop reliable calculations that have not been skewed by the impact of Covid. This is a significant jump on the growth rate prior to 2019, which was about 3% per year.

NAS reports monthly on ECHO and Delta activity, please find enclosed copy of same for October 2019 and October 2022.

The HIQA KPI's are:

Number of Clinical Status 1 ECHO incidents responded to by a 1st responder and / or a patient-carrying vehicle in 7 minutes and 59 seconds or less.

Number of Clinical Status 1 ECHO incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less.

Number of Clinical Status 1 DELTA incidents responded to by a 1st responder and / or a patient-carrying vehicle in 7 minutes and 59 seconds or less.

Number of Clinical Status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less.





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Year/Region	Average Response Time Category 1 Calls (hh:mm)
Oct-19	00:18
EAST	00:15
MIDLANDS	00:18
MID-WEST	00:17
NORTH EAST	00:17
NORTH WEST	00:16
SOUTH EAST	00:21
SOUTHERN	00:18
WEST	00:18

Oct-22	00:25
EAST	00:21
MIDLANDS	00:28
MID-WEST	00:22
NORTH EAST	00:25
NORTH WEST	00:22
SOUTH EAST	00:30
SOUTHERN	00:28
WEST	00:26

I trust this information is of assistance.

Yours sincerely,

William Merriman
Director of Operations
National Ambulance Service

