



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

Office of the Director of Operations
National Ambulance Service
Block 4, Central Business Park,
Tullamore,
Co. Offaly R35 FH59

www.hse.ie
[@hselive](https://twitter.com/hselive)
t 057 9357696
e william.merriman@hse.ie

Ref: WM/PQ/221213

Deputy Toibin,
Dáil Éireann,
Leinster House,
Dublin 2

13 December 2022

PQ 58984/22

To ask the Minister for Health the current average wait time for an ambulance in each county. -Peadar Tóibín

Dear Deputy Toibin,

The National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions which you submitted to the Minister for response.

NAS is the statutory Pre-Hospital emergency and intermediate care provider for the state. In the Dublin metropolitan area, ambulance services are provided by the NAS and Dublin Fire Brigade (DFB).

The call taking and dispatch function is operated by the NAS National Emergency Operations Centre (NEOC) which operates across two sites, Dublin and Ballyshannon. All NAS resources are dispatched to calls across the country from the NEOC on a nearest available (to the incident) basis and not on a county boundary basis.

As you are aware NAS report monthly on Echo and Delta call activity, category 1 (– life threatening – cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls on as per Health Information and Quality Authority (HIQA) recommendations.

We do not publish reports on category 2 or 3 calls and we do not report on a county by county basis.

Please see the table below in relation to the number of calls for AS1 – 112/999 emergency and urgent calls AS2 - Urgent calls received from a general practitioner or other medical sources, average response time in 2022 nationally.

Category 1 Average Response Times 2022 Jan – October (hh:mm)

East	00:21
Midlands	00:28
Mid-West	00:23
North East	00:24
North West	00:22
South East	00:31
Southern	00:25
West	00:25





**Oifig an Stiúrtóra Oibríochtaí
An tSeirbhís Náisiúnta**

Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

**Office of the Director of Operations
National Ambulance Service**

Block 4, Central Business Park,
Tullamore,
Co. Offaly R35 FH59

www.hse.ie
[@hselive](https://twitter.com/hselive)

t 057 9357696

e william.merriman@hse.ie

I trust that this information is of assistance.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

