

Stiúrthóra Náisiúnta Acmhainní Daonna

Feidhmeannacht na Seirbhísí, Sláinte Ospidéal Dr. Steevens', Baile Átha Cliath 8, D08 W2A8.

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David Cullinane T.D.

20th October, 2022

PQ 49852/22 To ask the Minister for Health the number of assaults recorded against medical, nursing, midwifery and other health and social care professionals across HSE hospitals and community healthcare facilities to date for July, August and September 2022; and if he will make a statement on the matter. -David Cullinane

Dear Deputy,

I refer to your recent parliamentary question which was sent to the HSE for response.

Background

With regard to the above request for information, please see below the report on Assaults on HSE Staff.

To assist with understanding the report/data more fully, I feel it appropriate to firstly give a brief background to the National Incident Management System (NIMS) and to the data in the report. In 2015 the NIMS system was introduced by the SCA. This requires all incidents to be reported through a national centralised system and will ultimately improve the quality of the data. However, the HSE has long been proactive in encouraging staff to report all incidents and this is enshrined in the Corporate Safety Statement, Violence and Aggression policy and Incident Management Framework and Guidance.

Please note that the following conditions apply to the data:

- All physical, verbal and sexual assaults on staff that have been reported on NIMS are included
- Assaults include a problem/cause of: physical, verbal or sexual assault on staff in the HSE that occurred between 01/07/2022 and 30/09/2022.
- The report was run by "Date of Incident", which is the date on which the incident occurred
- An incident can be a harmful Incident (Adverse Event), no harm incident, near miss, dangerous occurrence (reportable circumstance) or complaint.
- Values between 1-5 have been redacted and are denoted by ~
- This report is correct as of 06/10/2022.

When considering the figures in the report it should be noted that staff are encouraged to report all "near misses" and incidents – even those that **do not** result in harm. Hence, the number of incident reports should not be considered as indicative of a level of harm. There may also be multiple reports relating to the same incident.



Table 1. Incidents by category of person, affected from 01/07/2022 - 30/09/2022

Category of Person, Affected	2022			Grand Total
	Jul	Aug	Sep	
Allied Health Professional	33	18	21	72
Catering/Housekeeping	}	~		~
Dental			?	~
Medical	?	9	6	17
Nursing	278	237	164	679
Other Staff	102	131	90	323
Tech/Maintenance	?		?	~
Grand Total	417	399	285	1101

^{*}Please note that this NIMS data may contain anomalies and is subject to further change following ongoing data analysis.

Comment

Due to delays in reporting numbers are likely to change overtime, however the Organisation continues to encourage the reporting of all incidents (regardless of the level of harm, if any).

Ensuring the safety of employees and service users is a priority concern for the HSE. The HSE is committed to creating a safe environment within which to work or to be treated.

The Organisation will continue to place an emphasis on the management of work related aggression and violence in 2022/2023 to support the organisation's strategy and policy. Key focus areas are:

- National policy on the management of work related aggression and violence (policy review)
- Risk Assessment

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• Training

I trust that this information is sufficient to meet the Deputy's needs.

Yours sincerely,

Marie O'Sullivan National HR