



Oifig an Stiúirthóra Náisiúnta Cúnta  
Oibríochtaí Pobail  
Seirbhísí do Dhaoine Scothaosta

Office of the Assistant National Director –  
Community Operations  
Services for Older People

[www.hse.ie](http://www.hse.ie)  
[@hselive](https://twitter.com/hselive)  
t 087 345 5593  
e [olderpeople.operations@hse.ie](mailto:olderpeople.operations@hse.ie)

15<sup>th</sup> November 2022

Deputy John Lahart,  
Dáil Éireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Lahart,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which was submitted to this Department for response.

**PQ 50869/22**

**To ask the Minister for Health the number of home support hours currently being provided in each LHO area as of 1 October 2022 or the latest date available; the way that compares to target in each LHO for the same time period; the number of persons currently on the waiting list for home support hours in each LHO area; the number waiting 0-3, 3-6, 6-12 and the number waiting 12 months plus in tabular form.**

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. For 2022 it is expected that 23.67m hours will be delivered to 55,675 people by year end. The Service is a non-statutory one with access based on an HSE assessment of the person's needs, having regard to the available resources and the competing demands for the service from those people with assessed needs. Notwithstanding the significant level of service provision, the demand for Home Support, and its importance as an alternative service to long stay care, has grown considerably over the past number of years.

Latest available reported activity reflects the period to end of September 2022. As of this date, 16,081,686 home support hours were delivered nationally to 56,341 people. In addition, 7 people were assessed and waiting for funding for new or additional home support, while 6,255 people were assessed and approved for Home Support but are awaiting a carer to be assigned.

The HSE is aware that there are increasing capacity issues across both direct and indirect service provision and significant work is underway to address these challenges and to meet the demand for Home Support services. The HSE advertises on an ongoing basis for Health Care Assistants (HCSAs), with recruitment campaigns conducted both at a local and national level. Given the nature of the service provided, continuous targeted local recruitment campaigns are held with a view to increasing HCSA numbers in the region and to ensure the continued availability of care staff. Approved Home Support Providers also continue to recruit Home Support workers.

A joint work programme between the Department of Health and HSE, for the design and development of the new statutory home support scheme and regulation is underway. The Department of Health is leading out on the detailed process to determine what type of home care scheme is best to meet the ongoing and evolving needs of our older people. Developing a new statutory scheme will be an important step in ensuring that the system operates in a consistent and fair manner for all those who need home support services.

In terms of the requested information, Appendix 1 hereunder sets out the National/CHO/LHO Home Support activity v. target as of the 30<sup>th</sup> of September. Appendix 2 reflects the National/CHO/LHO waiting list activity up to the end of September timeline. Wait band period breakdown i.e. 0-3, 3-6, 6-12 is not available as is not collated nationally at this time.

Yours sincerely,

A handwritten signature in black ink that reads "Kathleen Jordan". The signature is written in a cursive, slightly slanted style.

---

**Kathleen Jordan**  
General Manager  
Services for Older People  
Community Operations

## Appendix 1 – Home Support Hours Target V Delivered per LHO

Reported Activity as of 30th September 2022

CHO	LHO	Target YTD	Total Hours Delivered
CHO 1	Cavan Monaghan	427,400	399,399
CHO 1	Donegal	752,555	817,046
CHO 1	Sligo Leitrim	508,934	464,852
<b>CHO 1</b>	<b>Total</b>	<b>1,688,889</b>	<b>1,681,297</b>
CHO 2	Galway	903,360	902,967
CHO 2	Mayo	607,248	497,745
CHO 2	Roscommon	343,880	326,174
<b>CHO 2</b>	<b>Total</b>	<b>1,854,488</b>	<b>1,726,887</b>
CHO 3	Clare	424,085	476,164
CHO 3	Limerick	565,446	538,546
CHO 3	North Tipperary East Limerick	424,085	392,137
<b>CHO 3</b>	<b>Total</b>	<b>1,413,616</b>	<b>1,406,846</b>
CHO 4	Kerry	689,985	522,008
CHO 4	North Cork	404,790	321,222
CHO 4	North Lee	522,642	425,227
CHO 4	South Lee	596,054	581,733
CHO 4	West Cork	325,672	255,103
<b>CHO 4</b>	<b>Total</b>	<b>2,539,143</b>	<b>2,105,293</b>
CHO 5	Carlow Kilkenny	473,329	427,152
CHO 5	South Tipperary	372,861	306,467
CHO 5	Waterford	359,752	310,112
CHO 5	Wexford	637,074	499,133
<b>CHO 5</b>	<b>Total</b>	<b>1,843,016</b>	<b>1,542,865</b>
CHO 6	Dublin South East	397,895	516,197
CHO 6	Dun Laoghaire	518,436	603,982
CHO 6	Wicklow	572,060	393,411
<b>CHO 6</b>	<b>Total</b>	<b>1,488,391</b>	<b>1,513,589</b>
CHO 7	Dublin South City	385,936	355,462
CHO 7	Dublin South West	507,808	457,017
CHO 7	Dublin West	406,249	351,601
CHO 7	Kildare West Wicklow	731,243	501,621
<b>CHO 7</b>	<b>Total</b>	<b>2,031,236</b>	<b>1,665,701</b>
CHO 8	Laois Offaly	423,935	460,931
CHO 8	Longford Westmeath	444,123	450,675
CHO 8	Louth	403,747	389,891
CHO 8	Meath	464,310	453,836
<b>CHO 8</b>	<b>Total</b>	<b>1,736,115</b>	<b>1,755,332</b>
CHO 9	Dublin North	1,187,409	1,056,676
CHO 9	Dublin North Central	945,137	818,289
CHO 9	Dublin North West	561,148	808,910
<b>CHO 9</b>	<b>Total</b>	<b>2,693,694</b>	<b>2,683,875</b>
<b>National Total</b>		<b>17,288,588</b>	<b>16,081,686</b>

## Appendix 2 – Home Support Waiting List by LHO

Reported Activity as of 30th September 2022

		Funding	Carers
CHO	LHO	Total	Total
CHO 1	Cavan Monaghan	-	354
CHO 1	Donegal	-	193
CHO 1	Sligo Leitrim	-	68
<b>CHO 1</b>	<b>Total</b>	-	<b>615</b>
CHO 2	Galway	-	199
CHO 2	Mayo	-	277
CHO 2	Roscommon	-	120
<b>CHO 2</b>	<b>Total</b>	-	<b>596</b>
CHO 3	Clare	-	286
CHO 3	Limerick	-	178
CHO 3	North Tipperary East Limerick	-	84
<b>CHO 3</b>	<b>Total</b>	-	<b>548</b>
CHO 4	Kerry	-	335
CHO 4	North Cork	-	118
CHO 4	North Lee	-	118
CHO 4	South Lee	-	598
CHO 4	West Cork	-	87
<b>CHO 4</b>	<b>Total</b>	-	<b>1,256</b>
CHO 5	Carlow Kilkenny	-	122
CHO 5	South Tipperary	-	142
CHO 5	Waterford	-	172
CHO 5	Wexford	-	686
<b>CHO 5</b>	<b>Total</b>	-	<b>1,122</b>
CHO 6	Dublin South East	-	103
CHO 6	Dun Laoghaire	-	79
CHO 6	Wicklow	-	152
<b>CHO 6</b>	<b>Total</b>	-	<b>334</b>
CHO 7	Dublin South City	-	177
CHO 7	Dublin South West	-	218
CHO 7	Dublin West	-	231
CHO 7	Kildare West Wicklow	-	207
<b>CHO 7</b>	<b>Total</b>	-	<b>833</b>
CHO 8	Laois Offaly	-	342
CHO 8	Longford Westmeath	-	61
CHO 8	Louth	-	218
CHO 8	Meath	-	175
<b>CHO 8</b>	<b>Total</b>	-	<b>796</b>
CHO 9	Dublin North	7	101
CHO 9	Dublin North Central	-	5
CHO 9	Dublin North West	-	49
<b>CHO 9</b>	<b>Total</b>	<b>7</b>	<b>155</b>
<b>National Total</b>		<b>7</b>	<b>6,255</b>