



Cúntóir Feidhmiúcháin Stiúrthóir Náisiúnta AD
Seirbhísí Roinnte AD, AD Náisiúnta

HSE, Áras Sláinte Chluainín,
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3rd May 2023

Deputy David Cullinane
Dáil Éireann
Leinster House
Kildare Street
Dublin 2

Email: david.cullinane@oireachtas.ie

Dear Deputy Cullinane

RE: PQ17257/23 To ask the Minister for Health the average processing time for HSE pension commencements from claim to final approval by division, in tabular form; the target time; and if he will make a statement on the matter. -David Cullinane

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, submitted by you to the Minister for Health. This matter has been referred to me for response on behalf of the HSE.

Please attached below a table outlining the number of pension benefits processed by geographical area for the complete year - 2022.

The table represents the number of payments processed within 60 days of the retirement date

Legacy Area	Percentage paid with 60 days of retirement date	Comments
Tusla	51%	
East	33%	Significant Staff turnover and vacancies in 2022.
Midlands	82%	
Midwest	82%	
North East	52%	Significant Staff turnover in year
North West	82%	
South East	86%	
South West	88%	
West	62%	

If you require any further information, please do not hesitate to contact me.

Yours sincerely

Eileen Winnington
Assistant National Director of HR