



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

Office of the Director of Operations
National Ambulance Service
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Ref: WM/PQ/230406

03 May 2023

Deputy Martin Browne
Dáil Éireann
Leinster House
Dublin 2

PQ 17596/23

To ask the Minister for Health the average ambulance response times in Tipperary per quarter over the past five years, in tabular form. -Martin Browne

PQ 17597/23

To ask the Minister for Health if he is aware of a recent case where an ambulance had to come from outside Tipperary as their were none available in the county; and if his Department plans to increase the number of ambulances in Tipperary. -Martin Browne

Dear Deputy Browne,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

In line with International Best Practice, the NAS operates a dynamic deployment model which results in the closest ambulance being tasked to respond to high acuity Echo calls (Life Threatening cardiac or respiratory) or Delta calls (life threatening illness or injury other than cardiac or respiratory arrest). This call taking and dispatch function is operated by the NAS National Emergency Operations Centre (NEOC) which operates across two sites, Dublin and Ballyshannon. All NAS resources are dispatched to calls across the country from the NEOC on a nearest available (to the incident) basis and not on a county boundary basis.

Response times per county are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county basis same is not a requirement. The NAS do report monthly on Echo calls (Life Threatening cardiac or respiratory) or Delta calls (life threatening illness or injury other than cardiac or respiratory arrest) on a regional basis, or on a per-ambulance station basis.

The average ambulance response times for the Mid-West Region - which includes Tipperary - since 2019 per quarter are as follows:





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MID-WEST REGION	
2019	
Q1	00:16
Q2	00:16
Q3	00:16
Q4	00:18

MID-WEST REGION	
2020	
Q1	00:17
Q2	00:16
Q3	00:18
Q4	00:18

MID-WEST REGION	
2021	
Q1	00:20
Q2	00:19
Q3	00:25
Q4	00:24

MID-WEST REGION	
2022	
Q1	00:23
Q2	00:24
Q3	00:24
Q4	00:28

MID-WEST REGION	
2023	
Q1	00:23
Q2	N/A
Q3	N/A
Q4	N/A





**Oifig an Stiúrtóra Oibríochtaí
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I trust this information is of assistance.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

