



Oifig um Cheannasáí Seirbhíse do Chúram Príomhúil
Cúram Sláinte Phobail FSS an Mheán Iarthair
Ascaill Bhaile Choimín,
Páirc Gnó an Ráithín, Ráithín
Luimneach
Teil: 061 483722

Office of the Head of Service for Primary Care
HSE Mid West Community Healthcare
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20th April 2023

Deputy Róisín Shortall
Dail Eireann
Leinster House
Kildare St.,
Dublin 2

Re: PQ 18224/23 - “To ask the Minister for Health if public monies have been used to fund public relations activities for a health service provider funded by the HSE (I understand that ShannonDoc have contracted Teneo to assist with public relations); if so, the amount; and if he will make a statement on the matter.”

Dear Deputy Shortall,

The Health Service Executive has been requested to reply directly to you in regard to your parliamentary question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

At the outset, I must advise that ShannonDoc is a private co-operative which is owned and part funded by c170 members (i.e. General Practitioners) located across counties Limerick, Clare and North Tipperary. The HSE has a Service Level Agreement (SLA) in place with ShannonDoc for the provision of Out of Hours GP services to GMS (medical card) patients across the Mid West region. Under the terms of the SLA, the HSE provides an agreed level of funding to ShannonDoc for the provision of Out of Hours GP services and ancilliary services across the HSE Mid West area (Limerick City & County, Co. Clare and Nth. Tipperary).

As ShannonDoc is a private entity, I am not in a position to comment in relation to business arrangements undertaken by ShannonDoc in the delivery of their services including the engagement of public relations assistance.

I trust this information addresses the issues raised in your representation.

Yours sincerely,

Margaret Costello
Head of Service
Primary Care