



Príomhoifigeach Faisnéise

rShláinte agus Teicneolaíocht
Bhunathraitheach FSS, Ospidéal Dr
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Chief Information Officer

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27th April 2023

Deputy Sean Sherlock
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 19626_23

‘To ask the Minister for Health if the HSE has updated all of its computers, laptops, phones, servers and tablets since the cyber attack; if so, if it has retrieved all of the obsolete items; if it has a comprehensive list of all such items and their current locations; and if they are disposed, if the HSE has proof of disposal.’

Dear Deputy Sherlock,

Thank you for your above correspondence which has been referred to me for response.

- The HSE have upgraded and/or replaced the operating system on all computers and laptops to the prevailing version of Win 10, including all associated security elements. For all device replacements, old devices were removed and disposed of in compliance with the HSE Secure Destruction Process, which includes a Certificate of destruction for each device. There are 591 Win 7 devices retained to support 31 legacy applications, which are in the process of being upgraded or retired.
- The HSE mobile estate (phones and tablets) are up to date with supported operating systems, subject to mobile device management and a secure disposal process. A small number of our devices (<2%) are going through a refresh cycle to bring them to a supported operating system.
- The HSE server estate is subject to an ongoing refresh/update programme, with all critical servers on modern operating systems. Servers are decommissioned through the HSE Secure Destruction process, with certificate of destruction. The HSE also participate in the Dell recycle programme.

The HSE continue to refresh the operating systems across our IT estate in line with support requirements and risk appetite.



If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

A handwritten signature in blue ink that reads "Fran Thompson".

Fran Thompson,
Chief Information Officer, eHealth, HSE.