Príomhoifigeach Faisnéise

rShláinte agus Teicneolaíocht BhunathraitheachFSS, Ospidéal Dr Steevens, Baile Átha Cliath 8, D08

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28th March 2023

Deputy Neasa Hourigan
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 10133/23

''To ask the Minister for Health the awards made both with and without a tender process to an organisation (details supplied) by his Department and aegis bodies for each of the years 2018 to 2022 inclusive, in tabular form; the purpose and a brief description of the awards; the value of the awards and the total amounts paid; the timeline or timeframe of the contracts; and the desired or completed output. (Microsoft)''

Dear Deputy Hourigan,

Thank you for your above correspondence which has been referred to me for response.

The HSE utilises Microsoft (MS) technology extensively across its Digital estate. 95% of Core server infrastructure runs on MS technology, and the equivalent percentage of end user computing devices 99%.

Microsoft is therefore a key strategic technology partner for the HSE. The HSE run and manage the largest ICT environment (excluding IT companies) in the country & it is one of the most complex digital estates in the country. Staying modern in a complex environment requires significant resources and expenditure.

The HSE provide over 87,000 end user devices, 5,000 servers, and 44,000 mobile phones. We also support 2,000+ applications and have over 1,300 network sites.

Since we run a 24/7 service, the associated Microsoft contracts must support this service.

As we move to cloud services, the Microsoft costs will increase year on year.

In 2022 the expenditure is €8 million, which is equivalent to €92 per device.

The table in Appendix 1 attached details each of the contracts from 2018-2022.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

Fran Thompson,
Chief Information Officer, eHealth, HSE.