



**Galway
University
Hospitals**

Ospidéal na h-Ollscoile Gaillimh
UNIVERSITY HOSPITAL GALWAY
MERLIN PARK UNIVERSITY HOSPITAL

General Manager's Office
University Hospital Galway
Newcastle Road
Galway
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22nd February, 2023

REF: PQ5674/23

RE: To ask the Minister for Health the number of times that the adult diabetes outpatient clinic was cancelled at University Hospital Galway during the years 2021 and 2022; the number of patients that were scheduled to attend on each date that was cancelled; and if he will make a statement on the matter. -Violet-Anne Wynne

Dear Deputy Wynne,

The Health Service Executive has been requested to reply to you directly in the context of the request for information referenced above.

In response to your query, during 2021 & 2022, a number of OPD Clinics at Galway University Hospitals had to be deferred to a later date or changed from a face to face clinic to a virtual /telephone assessment. This is attributed to the Covid-19 Pandemic and the Cyber Attack on the HSE in May 2021 and this was the case for all Outpatient clinics including Diabetes Outpatient Clinics.

Clinics may also have to be deferred or reduced if a Consultant is unavailable. However, any patients who have had their appointment deferred are all rescheduled to the next available appointment slot.

Diabetes Clinics Activity at GUH for 2021 and 2022 was as follows:

Year	New	Review	Total
2021	662	4783	5445
2022	816	5155	5971

I trust this clarifies the matter.

Yours sincerely,

Chris Kane
General Manager
Galway University Hospitals