

Oifig an Stiúrthóra Náisiúnta Géaroibríochtaí

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24<sup>th</sup> February 2023

**Deputy David Cullinane** Dáil Eireann Leinster House Dublin 2

## PQ 7169/23

To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for each week in January 2023, in tabular form.

## PQ 7170/23

To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for each week in January 2019, in tabular form.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The HSE Patient Experience Time (PET) reporting aligns with HSE key performance indicators/targets. These targets are within time and age bands respectively. This information is published by HSE Business Intelligence Unit used to manage and drive performance improvement.

PET targets are monitored and reported in context of age bands and time bands as follows:

## **Time Bands**

- 6 Hours, 9 Hours, 24 Hours
- Greater than 24 Hours- All patients waiting greater than 24 hours are included within this time band.

Please note that maximum times are not a National KPI and therefore are not reported in this way.

I trust this response is helpful.

Yours sincerely,

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Jacqueline McNulty **General Manager Unscheduled Care Acute Operations** 

