



**Oifig an Stiúirthóra Náisiúnta
Géaroibríochtaí**

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24th February 2023

**Deputy Bernard Durkin
Dáil Eireann
Leinster House
Dublin 2**

PQ 7963/3

To ask the Minister for Health the current average waiting time for a patient between triage and access to doctor in all accident and emergency departments throughout the country; and if he will make a statement on the matter.

Dear Deputy Durkin,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The average waiting time for a patient between triage and access to doctor is not currently a National KPI and therefore not reported on separately. The HSE reports on Patient Experience Times (PET) as aligned with HSE key performance indicators/targets. These targets are within time and age bands respectively.

The current time bands reported are for 6 hour, 9 hour, 24 hour and greater than 24 hour experience times and commences at the time a patient registers until they are either discharged or admitted to an inpatient bed.

I trust this response is helpful.

Yours sincerely,

**Jacqueline McNulty
General Manager Unscheduled Care
Acute Operations**