



Oifig an Stiúirthóra Oibríochtaí  
An tSeirbhís Náisiúnta  
Bloc 4, Lárionad Gnó,  
Tulach Mhór,  
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/230216

07th March 2023

Deputy Claire Kerrane  
Dáil Éireann  
Leinster House  
Dublin 2

**PQ 8733/23**

**To ask the Minister for Health if he will advise on the average response times of ambulances in County Roscommon; and the number of ambulances ordinarily based at each location, in tabular form. -Claire Kerrane**

Dear Deputy Kerrane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Response times per county are not deemed a Key Performance Indicator (KPI) for the Health Information Quality Authority (HIQA), the Department of Health (DoH) or the National Ambulance Service (NAS). Therefore, reporting and publishing of response times on a county by county basis same is not a requirement.

NAS report monthly on Echo and Delta call activity, category 1 (– life threatening – cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. The response times for the West Region - which covers Roscommon - for 2022 are

AREA	RESPONSE TIME (%)	CALL CATEGORY
West	42%	Delta
West	67%	Echo

Average % of Delta & Echo Incidents responded to in 18:59 mins for 2022

The call taking and dispatch function is operated by the NAS National Emergency Operations Centre (NEOC) which operates across two sites, Dublin and Ballyshannon. All NAS resources are dispatched to calls across the country from the NEOC on a nearest available (to the incident) basis and not on a county boundary basis.

I hope this information is of assistance.





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Yours sincerely

William Merriman  
Director of Operations  
National Ambulance Service

