



**Stiúthóra Náisiúnta
Acmhainní Daonna**
Feidhmeannacht na Seirbhísí,
Sláinte Ospidéal Dr. Steevens',
Baile Átha Cliath 8, D08 W2A8.

**National Director
Human Resources**
Health Service Executive,
Dr Steevens' Hospital,
Dublin 8, 08 W2A8

**www.hse.ie
@hselive**
t 01 6352319
e nationalhr@hse.ie

Thomas Gould T.D.

9th March, 2023

PQ 9332/23 To ask the Minister for Health the reason KOSI have not issued all pandemic bonus payments; and the date that these will be issued. - Thomas Gould

Dear Deputy,

I refer to your recent Parliamentary Question which was sent to the HSE for response.

KOSI was engaged by the HSE as the Scheme Administrator on 20th October 2022. On 1st November 2022 claim packs were issued to potential employers of eligible employees.

As of 28th February 2023, 881 claim packs have been issued and 699 packs have been returned through the scheme portal.

KOSI has completed the processing of 574 employer claim packs (82% of claim packs received) resulting in approving payment to 48,704 employees. 125 claims have been received but are not yet approved for payment, based on processed claims an estimate of the number of potentially eligible employees within these claims is 10,600 employees. However it should be noted that claims continue to be received and assessed on a daily basis.

All employer claims are evaluated by the KOSI PSRP team, this is a necessary time consuming process which also involves correcting errors and eliminating duplications and incorrect claims. It is not possible to identify precisely the number of non-HSE staff remaining to receive the bonus payment at this point as a) KOSI continues to assess the submissions received to identify ineligible and duplicated claims which have to be eliminated before claims are approved for payment and b) not all employers have submitted their claims. The team is fully committed and is processing claims as quickly as possible.

Since then KOSI has directly engaged with agencies meeting the criteria and the process for Employers to claim for current and former employees eligible for PSRP has been outlined.

Payments have commenced to the employers who submitted applications that have passed the verification process.

Employers can be directed to the dedicated email address psrp@kasicorp.com and dedicated helpline 01 9601700 where members of the KOSI team will assist with any queries employers have in relation to current or past employees.

I trust this clarifies and is of some assistance.

Yours sincerely,

Marie O'Sullivan
National HR