



Géaroibríochtaí

Áras Dargan, An Ceantar Theas, An Bóthar Míleata, Cill Mhaighneann, Baile Átha Cliath 8

Acute Operations,

The Dargan Building, Heuston South Quarter, Military Road, Dublin 8

2<sup>nd</sup> February 2023

**Deputy David Cullinane**  
Dáil Eireann  
Leinster House  
Dublin 2

**PQ 2897/23**

To ask the Minister for Health the number and percentage of patients who waited 0-6, 6-9, 0-9, 9-24 and 24+ hours for admission via an emergency department for each emergency department in the full year of 2020 and for each month in tabular form. The number for all patients and for patients aged over 60 years and for those over 75 years of age and if he will make a statement on the matter.

**PQ 2898/23**

To ask the Minister for Health the number and percentage of patients who waited 0-6, 6-9, 0-9, 9-24 and 24+ hours for admission via an emergency department for each emergency department in the full year of 2021 and for each month in tabular form. The number for all patients and for patients aged over 60 years and for those over 75 years and if he will make a statement on the matter.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Patient Experience Time (PET) reporting aligns with HSE key performance indicators/targets. These targets are within time and age bands respectively. This information is published by the HSE Business Intelligence Unit and is used to manage and drive performance improvement.

PET targets are monitored and reported in context of time bands and age bands as follows:

**Time Bands**

- 6 Hours
- 9 Hours
- 24 Hours
- Greater than 24 Hours- Please note that all patients waiting greater than 24 hours are included within this time band and could include patients waiting for longer time periods.



**Age Bands**

- All attendances irrespective of age
- Those aged 75 years and over

In this regard, I can provide the information for all admissions and those aged >75 years in the attached templates.

Please also refer to the footnotes in the attachments.

I trust this response is helpful.

Yours sincerely,

A handwritten signature in black ink that reads 'Jacqueline McNulty'. The signature is written in a cursive, flowing style.

---

**Jacqueline McNulty**  
**General Manager Unscheduled Care**  
**Acute Operations**