



Géaroibríochtaí

Áras Dargan, An Ceantar Theas, An Bóthar Míleata, Cill Mhaighneann, Baile Átha Cliath 8

Acute Operations,

The Dargan Building, Heuston South Quarter, Military Road, Dublin 8

7th February 2023

Deputy David Cullinane
Dáil Eireann
Leinster House
Dublin 2

PQ 2936/23

To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for each week in December 2022 and to date in January 2023, in tabular form.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Patient Experience Time (PET) reporting aligns with HSE key performance indicators/targets. These targets are within time and age bands respectively. This information is published by HSE Business Intelligence Unit used to manage and drive performance improvement.

PET targets are monitored and reported in context of time bands and age bands as follows:

Time Bands

- 6 Hours
- 9 Hours
- 24 Hours
- Greater than 24 Hours- Please note that all patients waiting greater than 24 hours are included within this time band and could include patients waiting for longer time periods.

Age Bands

- All attendances irrespective of age
- Those aged 75 years and over

Please note that maximum times are not a National KPI and therefore not reported on by the BIU.

I trust this response is helpful.



Jacqueline McNulty

Jacqueline McNulty
General Manager Unscheduled Care
Acute Operations