



**Stiúrtóra Náisiúnta  
Acmhainní Daonna**  
Feidhmeannacht na Seirbhísí,  
Sláinte Ospidéal Dr. Steevens',  
Baile Átha Cliath 8, D08 W2A8.

**National Director  
Human Resources**  
Health Service Executive,  
Dr Steevens' Hospital,  
Dublin 8, 08 W2A8

**www.hse.ie  
@hselive**  
t 01 6352319  
e nationalhr@hse.ie

Sorca Clarke T.D.

9<sup>th</sup> February, 2023

**PQ 3895/23** To ask the Minister for Health the number of Section 39 agencies that have not submitted the necessary paperwork which would ensure payment of €1,000 pandemic bonus to frontline workers; and if he will make a statement on the matter. -Sorca Clarke

Dear Deputy,

I refer to your recent Parliamentary Question which was sent to the HSE for response.

KOSI was engaged by the HSE as the Scheme Administrator on 20th October 2022.

The HSE has identified a list of potential employers of front-line workers who may be eligible for the Pandemic Special Recognition Payment (PSRP) in the following cohorts:

- (1) Private Sector long-term residential care facilities for older people (nursing homes) and hospices, whether they be Private, Voluntary, Section 39;
- (2) Eligible staff working on-site in Section 39 long-term residential care facilities for people with disabilities;
- (3) Agency/contract staff who worked in clinical settings for the HSE or within Cohorts 1, 2 and 4 (e.g. an nurse, doctor, cleaner, paramedic);
- (4) Health Care Support Assistants (also known as home help / home care / home support) contracted to the HSE.

KOSI has directly engaged with agencies meeting the criteria and the process for Employers to claim for current and former employees eligible for PSRP has been outlined.

Payments have commenced to the employers who submitted applications that have passed the verification process.

As of 13th January 2023, 865 claim packs have been issued to potential employers of eligible employees and 646 have been returned through the scheme portal. KOSI has completed the processing of 349 employer claim packs (54% of claim packs received) resulting in payment to 27,215 employees. Claims continue to be received and assessed on a daily basis.

It is not possible to identify the number of non-HSE staff remaining to receive the bonus payment at this point as a) KOSI continue to assess the submissions received to identify ineligible and duplicated claims which have to be eliminated before claims are approved for payment and b) not all employers have submitted their claim.

Employers can be directed to the dedicated email address [psrp@kasicorp.com](mailto:psrp@kasicorp.com) and dedicated helpline 01 9601700 where members of the KOSI team will assist with any queries employers have in relation to current or past employees. It is important to note that KOSI only deal directly with employers with the exception of an employee whose employer is no longer trading and current employer not in scope.

I trust this clarifies and is of some assistance.

Yours sincerely,

**Marie O'Sullivan**  
**National HR**