



Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte  
Ospidéal Naomh Lómáin,  
Baile Phámar Baile Átha Cliath 20.  
R: [PQReps.NatMHOPS@hse.ie](mailto:PQReps.NatMHOPS@hse.ie)

Head of Operations, Mental Health Service  
St Loman's Hospital,  
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Deputy Mark Ward  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

25th January 2023

**PQ Number: 63468/22**

**PQ Question: To ask the Minister for Health the number of young people that are currently waiting for an appointment with an organisation (details supplied); the number that were waiting circa July 2020, average waiting times per CHO in tabular form; and if he will make a statement on the matter. - Mark Ward**

**Details Supplied: *Jigsaw***

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Dear Deputy Ward,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

\*\*\*\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.  
\*\*\*\*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

***Response from Jigsaw***

The number of young people awaiting a first appointment with Jigsaw as at 16th January 2023 is 1,736. Unfortunately it is not possible to pull retrospective status data for July 2020. However, the corresponding number awaiting first appointment in June 2022 (as provided to you in response to your **PQ 27476/22**) was 2,016.



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The current wait times per Jigsaw service is detailed below:

Service	Wait Time as at 16.1.23
Cork	30 weeks
Donegal	11 weeks
Dublin 15	9 weeks
Dublin City	22 weeks
Dublin South West	12 weeks
Galway	17 weeks
Kerry	7 weeks
Limerick	17 weeks
Meath	17 weeks
North Fingal	9 weeks
Offaly-Laois	12 weeks
Roscommon	12 weeks
Tipperary	9 weeks
Wicklow	4 weeks
Live Chat Service (available to 26 counties)	0 wait time

\*Please note Jigsaw services' catchment areas sometimes cross CHO boundaries (e.g. in the case of Tipperary and Dublin City) therefore the data is by service rather than by CHO.

I trust this information is of assistance to you.

Yours sincerely,

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**Paul Braham**  
**Senior Operations Manager (Area DON)**  
**National Mental Health Services**