

14th June, 2023

Mr. David Stanton, T.D.,
Dáil Éireann,
Dublin 2

PQ ref 27122/23

"To ask the Minister for Health the progress made to date in the establishment of the integrated care of chronic disease management hub based in north Cork; the location of the hub; the number of staff working in the hub and their respective roles, in tabular form; the number of patients treated at the hub to date in 2023; and if he will make a statement on the matter."

Dear Deputy Stanton,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

HSE Estates are actively progressing interim accommodation arrangements in Mallow Primary Care Centre and associated reconfiguration to facilitate the North Cork Chronic Disease Management Hub (CDM). It is anticipated the hub will be operational in the last quarter of 2023. Long-term accommodation for the North Cork CDM Hub is also being progressed.

For Recruitment Summary inclusive of the number of staff recruited and their respective roles:
Refer to Appendix A

Until Short Term Accommodation arrangements have been finalised, CDM Staff are currently working between the Community Healthcare Networks (CHNs) in North Cork and the CDM North City Hub.

Total North Cork patients seen and reviewed in May by the Respiratory CDM team North Cork	11
Total North Cork patients seen and reviewed in May by the Diabetes CDM team North Cork	66
Cardiology staff are currently in service development & planning and will support Clinics in MGH from June, 23	

If I can be of any further assistance, please do not hesitate to contact me.

Yours sincerely



Priscilla Lynch
Head of Service - Primary Care,
Cork Kerry Community Healthcare

APPENDIX A

Management & Administration	Respiratory	Cardiology	Diabetes
Operational lead 1 WTE	CNS 1 WTE	CNS 3 WTE	CNS 1.5 WTE
Project Officer 1 WTE	Senior Physio 1 WTE	Senior Physio 1 WTE	Senior Dietician 2 WTE
Admin Officer 3 WTE	Rehab Co-Ordinator 1 WTE	Staff Nurse 1 WTE	Clinical Specialist Podiatrist 1WTE

Summary of Respective Roles

Management & Administration	
Job Title	Role <i>(The below Role Descriptions are not intended to be a comprehensive list of duties involved and consequently the post holder may be required to perform other duties as appropriate to the post, which may be assigned to him/her to contribute to the development of the post while in office.)</i>
Operational Lead 1 WTE	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Operational Management of the Chronic Disease Hub • Oversight of Activity within The Chronic Disease Specialist Teams (Cardiology, Respiratory and Diabetes) • Responsible for implementing Care pathways developed by Chronic Disease Specialist Teams • Develop improvement plans for patient flow and Planning Care ensuring safe accessible, timely and high-quality care in the Hub • Co-ordinate a model of active referral management to support patients access to the appropriate care pathways in a timely manner • Responsible for line managing the Project Officer and Administration staff to support the operations of the Specialist Team

<p>Project Officer 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Support the Business Functions for management of all staff in the Hub • Support the Operational Lead to ensure oversight of Activity in the Hub • Support the Design and Development and implementation of pathways in collaboration with the Specialist Teams • Support the Operational Lead in the development of improvement plans for planning care and patient flow within the Hub • Support the Operational Lead to ensure that all services are operating optimally within the specialist teams and provide oversight of waiting lists and access to services within the specialist teams
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<p>Administration Officer 3 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Provide Administration Support to Respiratory, Cardiology and Diabetes Services in the Hub • Co-ordinate and Manage the Hub Diary • Prioritisation and filtering of written, electronic and verbal communication • Screen and Manage Referral and redirect as appropriate • Co-ordinate appointment, documents and correspondence on behalf of the teams • Attend Departmental Meetings as required and produce minutes/action lists and circulate as appropriate • Promote and maintain a patient focused appropriate environment
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Nursing

<p>Clinical Nurse Specialist (CNS) Respiratory 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Clinical Focus • Patient Advocate • Education and Training • Audit and Research • Consultant <p>The CNS will deliver care in line with the 5 core concepts of the role set out in the Framework for the Establishment of Clinical Nurse/Midwife Specialist Post, 4th Ed. National Council for the Professional Development of Nursing/Midwifery (NCNM) 2008.</p>
<p>Clinical Nurse Specialist (CNS) Cardiology 3 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Clinical Focus • Patient Advocate • Education and Training • Audit and Research • Consultant <p>The CNS will deliver care in line with the 5 core concepts of the role set out in the Framework for the Establishment of Clinical Nurse/Midwife Specialist Post, 4th Ed. National Council for the Professional Development of Nursing/Midwifery (NCNM) 2008.</p>

<p>Clinical Nurse Specialist (CNS) Diabetes 1.5 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Clinical Focus • Patient Advocate • Education and Training • Audit and Research • Consultant <p>The CNS will deliver care in line with the 5 core concepts of the role set out in the Framework for the Establishment of Clinical Nurse/Midwife Specialist Post, 4th Ed. National Council for the Professional Development of Nursing/Midwifery (NCNM) 2008.</p>
<p>Staff Nurse 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Responsible for assessing, planning, implementing and evaluating care to the highest professional and ethical standards within the Model of Nursing Care practiced in the relevant care setting (i.e. Cardiac Rehabilitation) • Will provide holistic, person centered care, promoting optimum independence and enhancing the quality of life for patients

Physiotherapists	
<p>Rehab Co-ordinator Respiratory 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Managing the Respiratory Pulmonary Rehabilitation Service • Clinical Activities within the Service • Strategic Development, Planning and Organising • Team and People Development • Communication and Working Relationships • Administration
<p>Senior Physiotherapist Respiratory 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Plan and implement Oxygen Assessments and review clinics for patient meeting the Criteria • Refer to Pulmonary Rehabilitation Team where appropriate • Be an expert resource in Respiratory Care to physiotherapists working in Primary Care • Manage, develop and evaluate an admission avoidance Programme with GP and Consultant • Develop and Maintain Guidelines and Protocols and implement strategies as part of the Integrated Care Team for delivering effective care of Chronic Disease Conditions
<p>Senior Physiotherapist Cardiology 1 WTE</p>	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Refer to Community Cardiac Rehabilitation Team where appropriate • Plan and implement assessment and review clinics for patients meeting the criteria. • Be an expert resource in Cardiology Care to physiotherapists working in Primary Care • Manage, develop and evaluate an admission avoidance Programme with GP and Consultant • Develop and Maintain Guidelines and Protocols and implement strategies as part of the Integrated Care Team for delivering effective care of Chronic Disease Conditions

Dietitian	
Senior Dietitian 2 WTE	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • The delivery of Integrated person centered holistic care delivered in the Right Place in the Right Time in line with Sláintecare • Will provide as part of a multi-disciplinary Team a coordinated, evidence based, clinical Dietetic Service to people with Diabetes and Pre-diabetes • Be an expert resource in Dietetic Care to Dietitians working in Primary Care • Work with Dietetic colleagues in Acute Services in planning the Nutritional Care of People with Diabetes across the Integrated Care Pathway

Podiatrist	
Clinical Specialist Podiatrist 1 WTE	<p>The Roles include but are not limited to:</p> <ul style="list-style-type: none"> • Responsible for leading the development and provision of a high quality service to Diabetes Patients at risk of DFU and those patient who are in remission from DFU • Responsible for the Co-ordination of Strategic Planning and development of Specialist Diabetes Foot Services in the Community Setting • To work as part of a multi-disciplinary Teams in providing a quality person centered, evidence based podiatry service to meet the needs of Service Users in the Community Setting