



10 July 2023

Róisín Shortall,
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.

Dear Deputy Shortall,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 31288/23

To ask the Minister for Health the number of homecare hours provided by each voluntary NGO provider in the years 2021 and 2022; the costs of this provision per provider for the years 2021 and 2022; and if he will make a statement on the matter.

PQ 31289/23

To ask the Minister for Health the number of homecare hours provided by each private for-profit provider in the years 2021 and 2022; the costs of this provision per provider for the years 2021 and 2022; and if he will make a statement on the matter.

PQ 31290/23

To ask the Minister for Health the number of homecare hours provided directly by the State in the years 2021 and 2022; the costs of this provision for the years 2021 and 2022; and if he will make a statement on the matter

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services.

Despite the significant level of service provision, the demand for Home Support, and its importance as an alternative service to long stay care, has grown considerably over the past number of years. Similarly, the type of Home Support that is now required to meet the needs of the population is a more person-centred personal care model. Home Support services are provided by both directly employed Healthcare Support Assistants (HCSAs) and by Approved Providers with formal tendered arrangements with the HSE, arrangements which encompass both commercial and voluntary providers.

In terms of the requested information, the breakdown of hours delivered and the costs involved between commercial and voluntary providers is not currently collated nationally. While this information may be available locally, it would take considerable resources to gather at national level. (PQ 31288/23 and PQ 31289/23).

However, we can provide the number of homecare hours provided through direct service provision (i.e. HSE delivered) and through indirect provision by external providers with service arrangements with the HSE. Appendix 1 sets out the National/CHO Home Support activity, for both Direct and Indirect service provision for 2021 and 2022. (PQ 31290/23)

Appendix 2 details the Home Support costs and hours delivered by direct and indirect Providers for the years 2021 and 2022, together with the associated costs. (PQ 31290/23).

All activity and costs set out in this response strictly relate to the Home Support Services funded through Services for Older People.

Yours sincerely,

A handwritten signature in black ink that reads "Kathleen Jordan". The signature is written in a cursive, flowing style.

Kathleen Jordan
Head of Service – Home Support
Services for Older People, Operations

Appendix 1 – National/CHO Home Support activity Direct/Indirect by year 2021 and 2022

Home Support activity Direct/Indirect 2021

	Hours Delivered		
	Total	Direct	Indirect
CHO 1	2,007,795	1,375,238	632,557
CHO 2	2,331,668	920,775	1,410,893
CHO 3	1,714,393	609,249	1,105,144
CHO 4	2,827,151	2,192,114	635,037
CHO 5	1,908,419	1,342,421	565,999
CHO 6	1,915,971	36,000	1,879,971
CHO 7	2,310,477	285,984	2,024,493
CHO 8	2,115,276	780,539	1,334,737
CHO 9	3,331,843	-	3,331,843
National Total	20,462,993	7,542,319	12,920,674

Home Support activity Direct/Indirect 2022

CHO Summary YTD	Hours Delivered		
	Total	Direct	Indirect
National Total	20,792,772	8,079,015	12,713,757
CHO 1	2,286,603	1,623,356	663,246
CHO 2	2,284,610	855,309	1,429,301
CHO 3	1,879,520	783,783	1,095,737
CHO 4	2,774,503	2,134,728	639,775
CHO 5	2,061,505	1,491,610	569,895
CHO 6	1,625,088	37,809	1,587,278
CHO 7	2,237,291	297,004	1,940,287
CHO 8	2,376,217	855,415	1,520,803
CHO 9	3,267,436	-	3,267,436

Appendix 2 - Home Support direct and indirect hours delivered together with associated costs for 2021 and 2022.

2021		2022	
Metric	Activity YTD	Metric	Activity YTD
Direct Hours	7,542,319	Direct Hours	8,079,015
Costs	€186,890,947	Costs	€216,009,032

2021		2022	
Metric	Activity YTD	Metric	Activity YTD
Indirect Hours	12,920,674	Indirect Hours	12,713,757
Costs	€342,027,540	Costs	€368,145,918