



Oifig an Stiúirthóra Náisiúnta Cúnta
Oibríochtaí Pobail
Seirbhísí do Dhaoine Scothaosta

Office of the Assistant National Director –
Community Operations
Services for Older People

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17 July 2023

**Colm Burke,
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.**

Dear Deputy Burke,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 31763/23

To ask the Minister for Health the number of home support hours delivered in each LHO and CHO in 2018, 2019, 2020, 2021, 2022 and 2023, compared to the targeted hours delivered, including the split between directly and indirectly delivered care; and if he will make a statement on the matter. - Colm Burke

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs.

In terms of the requested information, Appendix 1 - 5 hereunder sets out the National/CHO/LHO Home Support activity v. target together with a breakdown of the Direct/Indirect service provision split for the December year end position for 2018 to 2022 respectively. Appendix 6 sets out the National/CHO/LHO Home Support activity v. target as of the 31st May 2023 (YTD).

Demand for Home Support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. Waiting lists for Home Support have become a feature of the service, now primarily associated with an increasing capacity issue related to the availability of care staff. In terms of those waiting, priority is given to those in the community with acute needs and to those assessed and waiting in acute hospitals, who are in a position to return home with supports. Funding approval for Home Support for those assessed as requiring same is expedited across the system to ensure minimum waiting times.

Please note that the Home Support service is delivered by both directly employed Healthcare Support Assistants and through the HSE's Approved Home Support service providers who have formal Tender Arrangements in place. As a result, the level of direct versus indirect service provision will vary from CHO to CHO. Furthermore, there is currently no direct service provision in CHO 6, CHO 7 (with the exception of LHO Kildare/West Wicklow) and CHO9 with service delivered entirely through the HSEs Approved Service Providers.

Yours sincerely,

A handwritten signature in black ink that reads "Kathleen Jordan". The signature is written in a cursive, slightly slanted style.

Kathleen Jordan
Head of Service – Home Support
Services for Older People
Community Operations

Appendix 1: National/CHO/LHO Home Support activity v. target as of the 31st December, 2018

CHO	LHO	Full Year Target 2018	Total Direct Hours 2018	Total Indirect Hours 2018	National Total 2018
CHO 1	Cavan Monaghan	454,667	225,206	244,411	469,617
	Donegal	802,573	614,459	121,886	736,345
	Sligo/ Leitrim	542,760	319,460	168,614	488,074
	CHO Total	1,800,000	1,159,125	534,911	1,694,036
CHO 2	Galway	940,143	264,138	697,530	961,668
	Mayo	631,974	387,880	123,391	511,271
	Roscommon	357,883	220,425	94,345	314,770
	CHO Total	1,930,000	872,444	915,265	1,787,709
CHO 3	Clare	431,700	-	439,909	439,909
	Limerick	575,600	357,169	205,050	562,219
	North Tipp/ East Limerick	431,700	293,715	160,960	454,675
	CHO Total	1,439,000	650,884	805,919	1,456,803
CHO 4	Kerry	783,329	594,509	85,578	680,086
	North Cork	450,124	361,474	68,618	430,092
	North Lee	555,804	444,333	103,868	548,201
	South Lee	525,766	554,832	146,569	701,401
	West Cork	384,977	334,141	13,241	347,382
	CHO Total	2,700,000	2,289,289	417,873	2,707,162
CHO 5	Carlow/ Kilkenny	473,580	405,207	95,788	500,995
	South Tipperary	380,343	352,667	41,170	393,837
	Waterford	469,809	238,784	143,070	381,853
	Wexford	556,268	460,020	190,512	650,532
	CHO Total	1,880,000	1,456,677	470,539	1,927,217
CHO 6	Dublin South East	303,417	-	355,038	355,038
	Dun Laoghaire	227,561	-	459,712	459,712
	Wicklow	604,022	-	487,232	487,232
	CHO Total	1,135,000	-	1,301,981	1,301,981
CHO 7	Dublin South City	299,357	-	397,457	397,457
	Dublin South West	478,255	-	483,586	483,586
	Dublin West	300,832	-	444,711	444,711
	Kildare/ West Wicklow	836,556	291,324	263,482	554,806
	CHO Total	1,915,000	291,324	1,589,236	1,880,560
CHO 8	Laois/ Offaly	430,000	228,776	188,360	417,136
	Longford/ Westmeath	350,000	197,233	149,717	346,950
	Louth	460,000	114,221	307,315	421,537
	Meath	520,000	246,984	184,202	431,186
	CHO Total	1,760,000	787,214	829,594	1,616,808
CHO 9	Dublin North	1,045,131	-	1,086,803	1,086,803
	Dublin North Central	889,474	-	888,469	888,469
	Dublin North West	600,395	-	782,904	782,904
	CHO Total	2,535,000	-	2,758,176	2,758,176
	Total	17,094,000	7,506,958	9,623,495	17,130,453

Appendix 2: National/CHO/LHO Home Support activity v. target as of the 31st December, 2019

CHO	LHO	Full Year Target 2019	Total Direct Hours 2019	Total Indirect Hours 2019	National Total 2019
CHO 1	Cavan Monaghan	434,460	218,397	211,630	430,027
	Donegal	766,903	661,152	101,474	757,862
	Sligo/ Leitrim	518,637	343,451	135,804	479,254
	CHO Total	1,720,000	1,223,000	448,908	1,667,144
CHO 2	Galway	965,471	276,990	688,034	965,024
	Mayo	649,005	389,497	163,347	552,844
	Roscommon	367,524	218,887	110,646	329,533
	CHO Total	1,982,000	885,374	962,027	1,847,400
CHO 3	Clare	442,499	-	460,968	460,968
	Limerick	590,002	298,525	279,682	578,207
	North Tipp/ East Limerick	442,499	302,143	163,605	465,748
	CHO Total	1,475,000	600,668	904,254	1,504,922
CHO 4	Kerry	800,735	604,850	92,819	697,669
	North Cork	460,123	342,023	74,121	416,144
	North Lee	568,152	441,402	129,936	571,338
	South Lee	537,455	548,154	160,715	708,869
	West Cork	393,535	318,658	18,082	336,739
	CHO Total	2,760,000	2,255,087	475,671	2,730,758
CHO 5	Carlow/ Kilkenny	491,215	392,841	108,652	501,493
	South Tipperary	394,505	341,671	45,625	390,963
	Waterford	487,299	237,769	134,203	371,972
	Wexford	576,981	454,799	226,942	681,741
	CHO Total	1,950,000	1,427,080	515,421	1,946,169
CHO 6	Dublin South East	360,893	-	349,536	349,536
	Dun Laoghaire	270,668	-	517,268	517,268
	Wicklow	718,439	-	498,085	498,085
	CHO Total	1,350,000	-	1,364,889	1,364,889
CHO 7	Dublin South City	332,963	-	378,729	378,729
	Dublin South West	531,948	-	503,937	503,937
	Dublin West	334,609	-	407,303	407,303
	Kildare/ West Wicklow	930,480	483,040	251,606	734,646
	CHO Total	2,130,000	483,040	1,541,575	2,024,615
CHO 8	Laois/ Offaly	420,227	209,215	235,452	444,667
	Longford/ Westmeath	342,041	226,499	189,470	415,969
	Louth	449,549	120,817	278,550	399,367
	Meath	508,183	263,812	193,979	457,791
	CHO Total	1,720,000	820,344	897,450	1,717,794
CHO 9	Dublin North	1,159,748	-	959,302	959,302
	Dublin North Central	987,012	-	919,943	919,943
	Dublin North West	666,240	-	801,430	801,430
	CHO Total	2,813,000	-	2,680,675	2,680,675
	Total	17,900,000	7,694,593	9,790,870	17,485,463

Appendix 3: National/CHO/LHO Home Support activity v. target as of the 31st December, 2020

CHO	LHO	Full Year Target 2020	Total Direct Hours 2020	Total Indirect Hours 2020	National Total 2020
CHO 1	Cavan Monaghan	452,567	200,371	229,345	429,716
	Donegal	798,648	660,244	123,796	784,040
	Sligo/ Leitrim	540,105	334,697	133,588	468,285
	CHO Total	1,791,320	1,195,312	486,729	1,682,041
CHO 2	Galway	1,000,215	322,854	732,921	1,055,775
	Mayo	672,355	400,536	222,321	622,856
	Roscommon	380,750	206,621	153,822	360,443
	CHO Total	2,053,320	930,010	1,109,064	2,039,074
CHO 3	Clare	463,896	9,041	472,400	481,441
	Limerick	618,528	274,887	235,294	510,181
	North Tipp/ East Limerick	463,896	263,831	157,523	421,354
	CHO Total	1,546,320	547,758	865,217	1,412,975
CHO 4	Kerry	767,011	589,358	84,402	673,760
	North Cork	450,242	343,246	76,693	419,939
	North Lee	581,327	436,340	135,150	571,490
	South Lee	662,592	553,236	173,213	726,449
	West Cork	362,028	303,981	26,648	330,629
	CHO Total	2,823,200	2,226,162	496,106	2,722,268
CHO 5	Carlow/ Kilkenny	522,245	352,044	111,695	463,739
	South Tipperary	411,376	318,316	38,770	357,086
	Waterford	396,926	226,437	129,953	356,390
	Wexford	702,913	420,227	241,841	662,068
	CHO Total	2,033,460	1,317,025	522,259	1,839,284
CHO 6	Dublin South East	384,102	-	377,879	377,879
	Dun Laoghaire	500,455	-	564,222	564,222
	Wicklow	552,223	-	471,722	471,722
	CHO Total	1,436,780		1,413,823	1,413,823
CHO 7	Dublin South City	412,963	-	419,914	419,914
	Dublin South West	543,375	-	546,201	546,201
	Dublin West	434,701	-	443,259	443,259
	Kildare/ West Wicklow	782,461	314,895	289,050	603,945
	CHO Total	2,173,500	314,895	1,698,424	2,013,320
CHO 8	Laois/ Offaly	437,413	166,739	225,297	392,036
	Longford/ Westmeath	458,246	229,738	201,219	430,957
	Louth	416,588	116,271	253,693	369,963
	Meath	479,073	258,532	243,681	502,213
	CHO Total	1,791,320	771,279	923,890	1,695,169
CHO 9	Dublin North	1,331,590	-	1,123,749	
	Dublin North Central	1,059,907	-	845,987	
	Dublin North West	629,283	-	767,190	
	CHO Total	3,020,780		2,736,926	2,736,926
Total		18,670,000	7,302,442	10,252,438	17,554,880

Appendix 4: National/CHO/LHO Home Support activity v. target as of the 31st December, 2021

CHO	LHO	TARGET YTD	SERVICE PROVISION YTD		
		Full Year Target 2021	Hours Delivered		
			Total	Direct	Indirect
CHO 1	Cavan Monaghan	592,671	504,132	236,429	267,703
CHO 1	Donegal	1,046,159	918,666	758,799	159,867
CHO 1	Sligo Leitrim	707,490	584,997	380,009	204,987
CHO 1	Total	2,346,320	2,007,795	1,375,238	632,557
CHO 2	Galway	1,243,289	1,215,901	317,346	898,555
CHO 2	Mayo	835,751	685,634	378,862	306,771
CHO 2	Roscommon	473,280	430,133	224,566	205,567
CHO 2	Total	2,552,320	2,331,668	920,775	1,410,893
CHO 3	Clare	575,556	587,094	41,133	545,962
CHO 3	Limerick	767,408	625,951	286,119	339,832
CHO 3	North Tipperary East Limerick	575,556	501,347	281,997	219,350
CHO 3	Total	1,918,520	1,714,393	609,249	1,105,144
CHO 4	Kerry	967,989	717,094	596,899	120,195
CHO 4	North Cork	567,886	432,852	335,386	97,466
CHO 4	North Lee	733,220	572,520	412,545	159,976
CHO 4	South Lee	836,214	763,630	545,510	218,120
CHO 4	West Cork	456,891	341,055	301,775	39,280
CHO 4	Total	3,562,200	2,827,151	2,192,114	635,037
CHO 5	Carlow Kilkenny	692,512	502,607	388,150	114,457
CHO 5	South Tipperary	545,522	330,677	292,562	38,115
CHO 5	Waterford	526,343	430,096	293,208	136,888
CHO 5	Wexford	932,083	645,040	368,501	276,539
CHO 5	Total	2,696,460	1,908,419	1,342,421	565,999
CHO 6	Dublin South East	531,667	596,274	12,000	584,274
CHO 6	Dun Laoghaire	692,729	805,839	12,000	793,839
CHO 6	Wicklow	764,384	513,858	12,000	501,858
CHO 6	Total	1,988,780	1,915,971	36,000	1,879,971
CHO 7	Dublin South City	551,095	478,346	3,217	475,129
CHO 7	Dublin South West	725,125	644,950	-	644,950
CHO 7	Dublin West	580,100	504,332	-	504,332
CHO 7	Kildare West Wicklow	1,044,180	682,850	282,767	400,083
CHO 7	Total	2,900,500	2,310,477	285,984	2,024,493
CHO 8	Laois Offaly	591,008	560,357	166,307	394,050
CHO 8	Longford Westmeath	619,152	559,830	242,171	317,659
CHO 8	Louth	562,865	414,250	105,850	308,400
CHO 8	Meath	647,295	580,839	266,211	314,628
CHO 8	Total	2,420,320	2,115,276	780,539	1,334,737
CHO 9	Dublin North	1,447,878	1,318,969	-	1,318,969
CHO 9	Dublin North Central	1,152,463	1,021,566	-	1,021,566
CHO 9	Dublin North West	684,239	991,308	-	991,308
CHO 9	Total	3,284,580	3,331,843	-	3,331,843
National Total		23,670,000	20,462,993	7,542,319	12,920,674

Appendix 5: National/CHO/LHO Home Support activity v. target as of the 31st December, 2022.

CHO	LHO	TARGET YTD	SERVICE PROVISION YTD		
		Full Year Target 2022	Hours Delivered		
			Total	Direct	Indirect
National Total		23,670,000	20,792,772	8,079,015	12,713,757
CHO 1	Total	2,303,480	2,286,603	1,623,356	663,246
CHO 1	Cavan Monaghan	581,849	536,596	273,517	263,079
CHO 1	Donegal	1,027,058	1,122,595	946,405	176,190
CHO 1	Sligo Leitrim	694,573	627,412	403,434	223,977
CHO 2	Total	2,509,450	2,284,610	855,309	1,429,301
CHO 2	Galway	1,222,405	1,190,535	310,217	880,318
CHO 2	Mayo	821,714	662,072	345,003	317,069
CHO 2	Roscommon	465,331	432,003	200,089	231,914
CHO 3	Total	1,890,000	1,879,520	783,783	1,095,737
CHO 3	Clare	567,000	632,631	124,766	507,865
CHO 3	Limerick	756,000	726,038	339,641	386,397
CHO 3	North Tipperary East Limerick	567,000	520,851	319,377	201,474
CHO 4	Total	3,519,300	2,774,503	2,134,728	639,775
CHO 4	Kerry	956,332	702,171	569,784	132,387
CHO 4	North Cork	561,047	422,783	324,801	97,981
CHO 4	North Lee	724,390	557,509	398,079	159,430
CHO 4	South Lee	826,143	760,633	546,152	214,481
CHO 4	West Cork	451,388	331,407	295,912	35,496
CHO 5	Total	2,639,310	2,061,505	1,491,610	569,895
CHO 5	Carlow Kilkenny	677,835	570,567	451,044	119,523
CHO 5	South Tipperary	533,960	400,917	365,218	35,699
CHO 5	Waterford	515,187	422,714	286,292	136,423
CHO 5	Wexford	912,328	667,307	389,056	278,250
CHO 6	Total	1,989,970	1,625,088	37,809	1,587,278
CHO 6	Dublin South East	531,981	508,687	12,000	496,687
CHO 6	Dun Laoghaire	693,147	656,633	12,000	644,633
CHO 6	Wicklow	764,842	459,768	13,809	445,959
CHO 7	Total	2,857,640	2,237,291	297,004	1,940,287
CHO 7	Dublin South City	542,951	477,720	-	477,720
CHO 7	Dublin South West	714,409	610,006	-	610,006
CHO 7	Dublin West	571,531	472,693	-	472,693
CHO 7	Kildare West Wicklow	1,028,749	676,871	297,004	379,867
CHO 8	Total	2,377,460	2,376,217	855,415	1,520,803
CHO 8	Laois Offaly	580,542	623,825	159,216	464,609
CHO 8	Longford Westmeath	608,188	602,395	275,557	326,838
CHO 8	Louth	552,898	528,728	124,465	404,263
CHO 8	Meath	635,832	621,270	296,177	325,093
CHO 9	Total	3,583,390	3,267,436	-	3,267,436
CHO 9	Dublin North	1,579,597	1,334,467	-	1,334,467
CHO 9	Dublin North Central	1,257,306	974,042	-	974,042
CHO 9	Dublin North West	746,487	958,928	-	958,928

Appendix 6: National/CHO/LHO Home Support activity v. target as of the 31st May 2023 (YTD)

CHO	LHO	TARGET YTD	SERVICE PROVISION YTD		
		Target YTD	Hours Delivered		
			Total	Direct	Indirect
National Total		9,881,275	8,758,573	3,291,653	5,466,920
CHO 1	Total	1,085,959	992,074	706,379	285,695
CHO 1	Cavan Monaghan	257,276	245,048	131,916	113,132
CHO 1	Donegal	528,344	473,387	404,447	68,940
CHO 1	Sligo Leitrim	300,339	273,638	170,015	103,623
CHO 2	Total	1,088,028	898,039	348,670	549,369
CHO 2	Galway	568,120	467,555	127,735	339,820
CHO 2	Mayo	314,650	261,481	138,981	122,499
CHO 2	Roscommon	205,258	169,003	81,954	87,050
CHO 3	Total	891,520	774,275	321,182	453,093
CHO 3	Clare	300,817	258,280	55,368	202,913
CHO 3	Limerick	343,468	300,847	127,670	173,177
CHO 3	North Tipperary East Limerick	247,235	215,147	138,144	77,003
CHO 4	Total	1,359,081	1,089,145	821,331	267,815
CHO 4	Kerry	318,980	296,237	239,445	56,793
CHO 4	North Cork	232,374	160,442	120,079	40,363
CHO 4	North Lee	306,732	212,068	147,494	64,574
CHO 4	South Lee	348,965	296,820	205,951	90,868
CHO 4	West Cork	152,030	123,579	108,362	15,217
CHO 5	Total	972,191	836,443	600,796	235,646
CHO 5	Carlow Kilkenny	269,018	223,505	174,429	49,077
CHO 5	South Tipperary	190,592	154,840	141,815	13,025
CHO 5	Waterford	197,669	193,759	125,815	67,944
CHO 5	Wexford	314,912	264,339	158,738	105,601
CHO 6	Total	761,206	766,539	15,000	751,539
CHO 6	Dublin South East	241,556	249,704	5,000	244,704
CHO 6	Dun Laoghaire	304,552	310,239	5,000	305,239
CHO 6	Wicklow	215,098	206,596	5,000	201,596
CHO 7	Total	1,042,519	957,888	131,453	826,436
CHO 7	Dublin South City	222,598	205,096	-	205,096
CHO 7	Dublin South West	284,382	259,480	-	259,480
CHO 7	Dublin West	220,514	203,977	-	203,977
CHO 7	Kildare West Wicklow	315,025	289,336	131,453	157,883
CHO 8	Total	1,158,360	1,034,150	346,843	687,307
CHO 8	Laois Offaly	304,646	275,944	69,589	206,355
CHO 8	Longford Westmeath	295,535	240,599	108,509	132,090
CHO 8	Louth	257,480	230,097	58,425	171,672
CHO 8	Meath	300,699	287,510	110,320	177,190
CHO 9	Total	1,522,411	1,410,021	-	1,410,021
CHO 9	Dublin North	624,078	595,468	-	595,468
CHO 9	Dublin North Central	454,310	393,255	-	393,255
CHO 9	Dublin North West	444,023	421,298	-	421,298