



Oifig an Stiúirthóra Náisiúnta Cúnta  
Oibríochtaí Pobail  
Seirbhísí do Dhaoine Scothaosta

Office of the Assistant National Director –  
Community Operations  
Services for Older People

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14 July 2023

Colm Burke,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Burke,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

**PQ 3176/23**

**To ask the Minister for Health the average number of hours allocated per week to a client receiving HSE home support in 2023; and if he will make a statement on the matter.**

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. In the context of increasing demand, priority is given to those being discharged from acute hospitals who are in a position to return home with supports and to those in the community with acute needs.

The most up to date activity reflects the period up to 31 May 2023 (latest available data) which shows that the average Home Support hours delivered per client per week year to date is 7.4 hours. The range of hours and types of service provided is based on the individual client's care needs assessment and varies accordingly. Please note that this data is preliminary and may be subject to change.



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Yours sincerely,

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**Kathleen Jordan**  
**Head of Service – Home Support**  
**Services for Older People**  
**Community Operations**