

Oifig an Stiúirthóra Náisiúnta Cúnta  
Oibríochtaí Pobail  
Seirbhísi do Dhaoine Aosta  
Teileafón: 087 345 5593  
Ríomhphost: olderpeople.operations@hse.ie



Office of the Assistant National Director  
Community Operations  
Services for Older People  
Tel: 087 345 5593  
Email: olderpeople.operations@hse.ie

15<sup>th</sup> March 2023

**Deputy Róisín Shortall,  
Dáil Éireann,  
Leinster House,  
Kildare Street,  
Dublin 2.**

**Dear Deputy Shortall,**

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

**PQ: 23/11863**

**To ask the Minister for Health if he will provide an update on the new homecare tender process; the timeline he is working towards for issuing the invitation to tender; and if he will make a statement on the matter.**

Home Support Services are an important component of the provision of service to older people with assessed needs and to support them in their choice of living in their own home and community. The HSE, working within its available resources, has sought to maintain and when possible to expand the range and volume of services available to support people to remain in their own homes, to prevent early admission to long term residential care and to support people to return to their homes following an acute hospital admission.

Home Support services for older people are provided either by directly employed staff or by voluntary and private providers who have formal tender arrangements with the HSE to deliver the services. The type of support provided includes personal care and, where appropriate, essential household duties relating to the client's assessed needs.

Stage One of the tender was published on eTenders on the 1st of September 2022 with a submission deadline of 26th of September. Stage One of the process has been completed with the outcomes communicated to the relevant parties. Significant progress has been made in finalising Stage Two of the process which it is intended to publish in the near future.

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Yours sincerely,

A handwritten signature in black ink that reads "Kathleen Jordan". The signature is written in a cursive, slightly slanted style.

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**Kathleen Jordan**  
**Head of Service – Home Support**  
**Services for Older People**  
**Community Operations**