



Eidhlincannacht na Seirbhíse Sláinte
Health Service Executive



Ospidéal Ollscoile Chorcaí
Cork University Hospital

Cork University Hospital,
Wilton,
Cork.
Ireland.

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Date: 26th April 2023

PQ – 12524/23

Deputy Paul Murphy
Dail Eireann
Leinster House
Kildare Street
Dublin 2

To ask the Minister for Health the number of concerns that were received about Cork University Hospital in 2020, 2021, 2022 and to date in 2023, broken down into categories

Dear Deputy Murphy

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

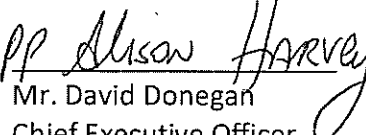
Year	2020	2021	2022	2023
Number of complaints	107	302	353	93

The complaints are in the following categories : Access/ Accountability/ Communication & Information/Dignity and Respect/Improving Health/ Privacy/ Safe & Effective Care.

Due to patient confidentiality, we are unable to provide the breakdown within the categories.

I trust this information is of assistance to you but should you have any further queries please do not hesitate to contact me.

Yours sincerely,


Mr. David Donegan
Chief Executive Officer