



**Stiúrtórá Náisiúnta  
Acmhainní Daonna**  
Feidhmeannacht na Seirbhísí,  
Sláinte Ospidéal Dr. Steevens',  
Baile Átha Cliath 8, D08 W2A8.

**National Director  
Human Resources**  
Health Service Executive,  
Dr Steevens' Hospital,  
Dublin 8, 08 W2A8

**www.hse.ie  
@hselive**  
t 01 6352319  
e nationalhr@hse.ie

Claire Kerrane T.D.

4<sup>th</sup> April, 2023

**PQ 12561/23** To ask the Minister for Health the process that is in place to ensure frontline employees who worked in private nursing homes during the Covid-19 pandemic can receive their recognition payment particularly in cases where a person is no longer working for the same employer and has not yet received their bonus; and if he will make a statement on the matter. - Claire Kerrane

Dear Deputy,

I refer to your recent Parliamentary Question which was sent to the HSE for response.

KOSI was engaged by the HSE as the Scheme Administrator on 20th October 2022.

The HSE has identified a list of potential employers of front-line workers who may be eligible for the Pandemic Special Recognition Payment (PSRP) in the following cohorts:

- (1) Private Sector long-term residential care facilities for older people (nursing homes) and hospices, whether they be Private, Voluntary, Section 39;
- (2) Eligible staff working on-site in Section 39 long-term residential care facilities for people with disabilities;
- (3) Agency/contract staff who worked in clinical settings for the HSE or within Cohorts 1, 2 and 4 (e.g. an nurse, doctor, cleaner, paramedic);
- (4) Health Care Support Assistants (also known as home help / home care / home support) contracted to the HSE.

*Note\* KOSI are continuing to engage with agencies meeting the criteria and the process for Employers to claim for current and former employees eligible for PSRP has been outlined. All employer claims are evaluated by the KOSI PSRP team, this is a necessary time consuming process which also involves correcting errors and eliminating duplications and incorrect claims. The team is fully committed and is processing claims as quickly as possible.*

Payments have commenced to the employers who submitted applications that have passed the verification process. **The HSE are not dealing with individual employee queries, instead employees are asked to link with their employers in the first instance with regard to their eligibility.**

Employers can be directed to the dedicated email address [psrp@kasicorp.com](mailto:psrp@kasicorp.com) and dedicated helpline 01 9601700 where members of the KOSI team will assist with any queries employers have in relation to current or past employees. It is important to note that KOSI only deal directly with employers with the exception of an employee whose employer is no longer trading and current employer not in scope.

The Government has expressed sincere gratitude to all healthcare workers for their efforts during what has been a challenging period for our health services. The Department appreciates that those who do not qualify for this particular payment may feel disappointed, and that they too have made a significant contribution to the State's response to the pandemic but it was a difficult decision to set the boundaries here.

I trust this clarifies and is of some assistance.

Yours sincerely,

**Marie O'Sullivan  
National HR**