



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

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29 March 2023

Deputy Jim O'Callaghan TD
Dáil Éireann
Leinster House
Dublin 2

PQ 13849/23

To ask the Minister for Health the average time it takes for an ambulance to arrive at the location of a 999 call; and if he will make a statement on the matter. — Jim O'Callaghan.

Dear Deputy O'Callaghan,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

NAS had national aggregate Key Performance Indicator (KPI) targets for emergency calls which apply to the following call categories:

- PURPLE (life-threatening cardiac or respiratory arrest)
- RED (life-threatening illness or injury, other than cardiac or respiratory arrest)

The NAS Key Performance Indicator (KPI) targets for 2023 are awaiting finalisation of the National Service Plan 2023. These targets once finalised are national aggregate targets rather than locally based.

In February 2023, the most recent month available, the average response time to 999 emergency calls to which targets apply (PURPLE/RED) was 22 minutes.

I hope you find this information helpful

Yours sincerely

Robert Morton
Director
National Ambulance Service

