

Office of the Assistant National Director – Community Operations Services for Older People www.hse.ie @hselive

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17 April 2023

David Cullinane, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

Dear Deputy Cullinane,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

PQ 14812/23

To ask the Minister for Health the number of home care hours provided directly by the HSE in 2019-2022, by CHO by year; the number provided by voluntary providers on behalf of the HSE; and the number provided by private providers on behalf of the HSE.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services.

Despite the significant level of service provision, the demand for Home Support, and its importance as an alternative service to long stay care, has grown considerably over the past number of years. Similarly, the type of Home Support that is now required to meet the needs of the population is a more person-centred personal care model. Home Support services are provided by both directly employed Healthcare Support Assistants (HCSAs) and by Approved Providers with formal tendered arrangements with the HSE, arrangements which encompass both commercial and voluntary providers.

In terms of the requested information, Appendix 1 sets out the National/CHO Home Support activity, for both Direct and Indirect service provision from 2019 – 2022. The breakdown of hours delivered between commercial and voluntary providers is not currently collated nationally. While this information may be available locally, it would take considerable resources to gather at national level.

Yours sincerely,

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Kathleen Jordan Head of Service – Home Support Services for Older People Community

Appendix 1 – National/CHO Home Support activity Direct/Indirect by year 2019 -2022

Home Support activity Direct/Indirect 2019

сно	Total Dec YTD	Total Direct Hours	Total Indirect Hours
CHO 1	1,671,908	1,223,000	448,908
CHO 2	1,847,400	885,374	962,027
CHO 3	1,504,922	600,668	904,254
CHO 4	2,730,758	2,255,087	475,671
CHO 5	1,942,502	1,427,080	515,421
CHO 6	1,364,889	-	1,364,889
CHO 7	2,024,615	483,040	1,541,575
CHO 8	1,717,794	820,344	897,450
CHO 9	2,680,675	-	2,680,675
National Total	17,485,463	7,694,593	9,790,870

Home Support activity Direct/Indirect 2020

2112	Total Dec	Total Direct	Total Indirect
СНО	YTD	Hours	Hours
CHO 1	1,682,041	1,195,312	486,729
CHO 2	2,039,074	930,010	1,109,064
CHO 3	1,412,975	547,758	865,217
CHO 4	2,722,268	2,226,162	496,106
CHO 5	1,839,284	1,317,025	522,259
CHO 6	1,413,823	-	1,413,823
CHO 7	2,013,320	314,895	1,698,424
CHO 8	1,695,169	771,279	923,890
CHO 9	2,736,926	-	2,736,926
National Total	17,554,880	7,302,442	10,252,438

Home Support activity Direct/Indirect 2021

	Hours Delivered			
	Total	Direct	Indirect	:
CHO 1	2,007,795	1,375,238	632,557	
CHO 2	2,331,668	920,775	1,410,893	
CHO 3	1,714,393	609,249	1,105,144	
CHO 4	2,827,151	2,192,114	635,037	
CHO 5	1,908,419	1,342,421	565,999	
CHO 6	1,915,971	36,000	1,879,971	
CHO 7	2,310,477	285,984	2,024,493	
CHO 8	2,115,276	780,539	1,334,737	
CHO 9	3,331,843	-	3,331,843	
National Total	20,462,993	7,542,319	12,920,674	

Home Support activity Direct/Indirect 2022

	SERVICE PROVISION YTD		
	Hours Delivered		
CHO Summary YTD	Total	Direct	Indirect
CHO 1	539,221	369,861	169,360
CHO 2	562,478	208,066	354,413
CHO 3	457,116	194,070	263,046
CHO 4	653,209	498,226	154,984
CHO 5	452,267	344,034	108,233
CHO 6	505,142	11,418	493,724
CHO 7	546,989	69,945	477,044
CHO 8	559,484	203,487	355,997
CHO 9	860,448	-	860,448
National Total	5,136,354	1,899,106	3,237,248