



**Head of Service for Older Persons
Cork Kerry Community Healthcare**

Health Service Executive
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Cúram Sláinte Pobail - Corcaigh & Ciarraí
Feidhmeannacht na Seirbhíse Sláinte
Teach Caha, Párc Ghnó & Teicneolaíochta
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12th April 2023

Deputy Michael Healy Rae. T.D.,
Dáil Éireann,
Dublin 2

PQ ref 14950/23

"To ask the Minister for Health the reason home care assistants (details supplied) in north Kerry are being asked to submit their sick pay and travel expenses online; and if he will make a statement on the matter".

Details Supplied:

Minister home care assistants in North Kerry are being asked to submit sick pay and travel expenses online. Surely there has to be option in doing this? Not everyone has a smart phone or access to the internet. Some of these assistants are elderly themselves and would not be "tech savvy".

Dear Deputy Healy Rae,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The National Integrated Staff Records & Pay Programme (NiSRP) is implementing national Staff Records and Payroll systems across the HSE. These systems will be fully integrated and will support the needs of a modern health system employer, enhancing available workforce information for managers. The Programme will modernise the way the HSE connects with staff, improving access for them to their staff record and pay details via online employee and manager self-service.

The NiSRP system is operational in HSE South since March 2023 and configured to process Bank Holidays, Sunday Premiums, Overtime Premium Pay and Subsistence Payments in line with HSE Policy and Terms & Conditions. There is no change to how staff are paid in this regard and the system is fully configured to calculate and make these payments, as returned by line managers and staff.

For the vast majority of HSE staff, the only change is the introduction of the self-service tool (NiSRP Self Service). Employees can now apply for leave, submit travel claims and sick leave certificates on-line. Staff can also view payslips and update personal data such as Home Address, Work Address and Bank Details. Before NiSRP, this was a completely manual process. Access to self service is available online, 24/7, on an employee's own device. From a management point of view leave requests and travel claims can be approved on line, eliminating the need for manual records.

The Programme has undertaken an extensive change management exercise (including engagement, communications, training and post 'Go-Live' support) to assist all staff through the change process. All staff, including HCSA staff in North Kerry, have been kept updated in relation to the introduction of NISRP, and explanatory booklets and HSEland course details have been



distributed. Health Care Support Assistants have been advised that their registration on the system will be completed by the NiSRP team and have been encouraged to complete the HSEland training sessions to facilitate their use of the self-service tool.

I trust this clarifies the position and if you require any further information, please do not hesitate to contact me.

Yours sincerely,



Jackie Daly
Head of Service for Older People

