



**Stiúrthóra Náisiúnta
Acmhainní Daonna**
Feidhmeannacht na Seirbhísí,
Sláinte Ospidéal Dr. Steevens',
Baile Átha Cliath 8, D08 W2A8.

**National Director
Human Resources**
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Aindrias Moynihan T.D.

19th April, 2023

PQ 15876/23 To ask the Minister for Health if he will provide a final date for the remainder of the pandemic payments to be paid (details supplied); and if he will make a statement on the matter. -Richard O'Donoghue

Details supplied: constituents in my area are still awaiting this payment for the work they did during the pandemic, the company dealing with the payments only liaise with the employer

Dear Deputy,

I refer to your recent Parliamentary Question which was sent to the HSE for response.

KOSI are continuing to engage with agencies meeting the criteria and the process for Employers to claim for current and former employees eligible for PSRP has been outlined. All employer claims are evaluated by the KOSI PSRP team, this is a necessary time consuming process which also involves correcting errors and eliminating duplications and incorrect claims. The team is fully committed and is processing claims as quickly as possible.

As of 6 April 2023, 891 claim packs have been issued and 727 packs have been returned through the scheme portal.

A summary of progress to by cohort is identified below:

Cohort	Organisations	No. of Organisations Claimed	No. of Organisations processed for payment	No of organisations not qualified	Percentage Cleared
Cohort 1	Private sector/independent nursing homes and hospices	447	444		99%
Cohort 2	Eligible staff working on-site in Section 39 long-term residential care facilities for people with disabilities	77	60	4	83%
Cohort 3	Agency/Contractor roles working in the HSE	72	32	1	46%
Cohort 4	Health Care Support Assistants (also known as home help / home care / home support) contracted to the HSE	131	119		91%

Cohort 3 Agency and Contractor packs were received later than other cohorts as contractor packs were issued later, contractors had more supporting evidence to compile and agencies have a larger number of employees and employee locations to collate.

The HSE are not dealing with individual employee queries, instead employees are asked to link with their employers in the first instance with regard to their eligibility.

Employers can be directed to the dedicated email address psrp@kasicorp.com and dedicated helpline 01 9601700 where members of the KOSI team will assist with any queries employers have in relation to current or past employees. It is important to note that KOSI only deal directly with employers with the exception of an employee whose employer is no longer trading and current employer not in scope.

I trust this clarifies and is of some assistance.



Yours sincerely,

Marie O'Sullivan

Marie O'Sullivan
National HR