



**Oifig an Stiúirthóra Náisiúnta
Géaroibríochtaí**

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29th March 2023

**Deputy David Cullinane
Dáil Eireann
Leinster House
Dublin 2**

PQ 12375/23

To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for each year 2019-2023, inclusive, in tabular form.

PQ 15928/23

To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for each week in January, February, and March for each year 2019-2023, inclusive, in tabular form.

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Please note that maximum times are not a National KPI and therefore not reported on by the HSE.

Patient Experience Time (PET) reporting aligns with HSE key performance indicators/targets. These targets are within time and age bands respectively. This information is published by HSE Business Intelligence Unit used to manage and drive performance improvement.

PET targets are monitored and reported in context of the following time bands:

6 Hours, 9 Hours, 24 Hours,

> 24 Hours (Please note that all patients waiting greater than 24 hours are included within this time band and could include patients waiting for longer time periods).

I trust this response is helpful.

Yours sincerely,

**Jacqueline McNulty
General Manager Unscheduled Care
Acute Operations**