

Oifig an Stiúrthóra Oibríochtaí An tSeirbhís Náisiúnta Bloc 4. Lárionad Gnó. Tulach Mhór. Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/230509

18 May 2023

Mr. David Cullinane TD Dáil Éireann Leinster House Dublin 2

PQ 20886/23

To ask the Minister for Health the percentage of clinical status 1 ECHO and clinical status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less in guarter 1 and by month in each of the years 2019-2023, nationally and by ambulance region in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter. -David Cullinane

PQ 20887/23

To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service by clinical status and sub status in January and February in each of the years 2019-2023, inclusive. -David Cullinane

PQ 20888/23

To ask the Minister for Health the average ambulance turnaround time at each emergency department in quarter 1 and by month in 2023, inclusive, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

PQ 20886/23

Table 1 below details the % of Clinical Status 1 PURPLE (ECHO) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for Q1 2019 – 2023:

| | Jan- | Feb- | Mar- |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| | 19 | 19 | 19 | 20 | 20 | 20 | 21 | 21 | 21 | 22 | 22 | 22 | 23 | 23 | 23 |
| National | 75% | 83% | 78% | 81% | 83% | 78% | 75% | 77% | 82% | 73% | 72% | 70% | 76% | 74% | 75% |
| North Leinster | 81% | 86% | 88% | 93% | 82% | 84% | 79% | 84% | 88% | 76% | 74% | 79% | 80% | 78% | 75% |
| DFB | 77% | 85% | 80% | 83% | 88% | 75% | 79% | 78% | 83% | 77% | 83% | 72% | 73% | 78% | 82% |
| South | 66% | 82% | 69% | 70% | 82% | 68% | 70% | 70% | 76% | 67% | 65% | 64% | 78% | 67% | 73% |
| West | 76% | 76% | 69% | 70% | 78% | 82% | 70% | 70% | 80% | 75% | 71% | 59% | 69% | 71% | 69% |

Table 1: Average response times Q1 for Clinical Status purple

Table 2 below details the % of Clinical Status 1 RED (DELTA) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for Q1 2019 – 2023:





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| | Jan- 19 | Feb- 19 | Mar- 19 | Jan- 20 | Feb- 20 | Mar- 20 | Jan- 21 | Feb- 21 | Mar- 21 | Jan- 22 | Feb- 22 | Mar- 22 | Jan- 23 | Feb- 23 | Mar- 23 |
|-------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| National | 55% | 55% | 55% | 55% | 55% | 46% | 45% | 52% | 53% | 73% | 72% | 70% | 46% | 47% | 42% |
| North Leinster | 61% | 60% | 60% | 63% | 63% | 52% | 55% | 59% | 60% | 76% | 74% | 79% | 50% | 50% | 46% |
| DFB | 46% | 41% | 45% | 41% | 42% | 28% | 32% | 40% | 44% | 77% | 83% | 72% | 40% | 38% | 32% |
| South | 55% | 58% | 54% | 53% | 54% | 48% | 45% | 53% | 54% | 67% | 65% | 64% | 44% | 45% | 41% |
| West | 56% | 59% | 58% | 59% | 59% | 57% | 51% | 57% | 55% | 75% | 71% | 59% | 50% | 51% | 47% |

Table 2: Average response times Q1 for Clinical Status red -

Table 3 below details the average response times nationally and per region:

| | 2019 | 2020 | 2021 | 2022 | 2023 (YTD) |
|----------------|-------|-------|-------|-------|------------|
| National | 00:18 | 00:19 | 00:24 | 00:27 | 00:23 |
| North Leinster | 00:17 | 00:19 | 00:22 | 00:26 | 00:22 |
| Southern | 00:20 | 00:21 | 00:27 | 00:21 | 00:26 |
| Western | 00:18 | 00:18 | 00:22 | 00:18 | 00:22 |

Table 3: Average response times nationally and by region – 2019 to end Mar 2023

PQ 20887/23

Table 4 below details the number and percentage of incidents responded to by the NAS in January and February annually since 2019:

| | Jan-19 | Feb-19 | Jan-20 | Feb-20 | Jan-21 | Feb-21 | Jan-22 | Feb-22 | Jan-23 | Feb-23 |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Activated | 9702 | 8811 | 9686 | 8750 | 9789 | 7697 | 11202 | 10256 | 11887 | 10274 |
| Responded | 9002 | 8137 | 9117 | 8192 | 7009 | 5984 | 10485 | 9576 | 11048 | 9469 |
| % Responded | 93% | 92% | 94% | 94% | 72% | 78% | 94% | 93% | 93% | 92% |

Table 4: % No of incidents activated and responded

PQ 20888/23

Table 5 below details the % turnaround time per hospital for the first Q1 2023:

| | | Jan-23 | 1 | | Feb-23 | | Mar-23 | | |
|------------------------------|------|--------|------|------|--------|------|--------|-------|------|
| Destination | <30 | 30-60 | 60+ | <30 | 30-60 | 60+ | <30 | 30-60 | 60+ |
| | mins | mins | mins | mins | mins | mins | mins | mins | mins |
| BANTRY GENERAL HOSPITAL | 22% | 50% | 27% | 28% | 57% | 15% | 30% | 43% | 27% |
| BEAUMONT HOSPITAL | 33% | 50% | 17% | 34% | 46% | 20% | 33% | 50% | 17% |
| CAVAN GENERAL HOSPITAL | 25% | 53% | 22% | 28% | 56% | 16% | 28% | 58% | 15% |
| CONNOLLY MEMORIAL HOSPITAL | 31% | 49% | 21% | 38% | 47% | 14% | 33% | 49% | 18% |
| COOMBE MATERNITY HOSPITAL | 50% | 41% | 9% | 67% | 27% | 7% | 55% | 32% | 14% |
| CORK UNIVERSITY HOSPITAL | 11% | 53% | 35% | 15% | 67% | 18% | 14% | 65% | 22% |
| CRUMLIN CHILDRENS HOSPITAL | 51% | 39% | 10% | 50% | 38% | 12% | 48% | 42% | 10% |
| KERRY UNIVERSITY HOSPITAL | 6% | 34% | 60% | 8% | 46% | 46% | 7% | 42% | 51% |
| LETTERKENNY GENERAL HOSPITAL | 10% | 47% | 43% | 8% | 43% | 48% | 5% | 38% | 57% |
| LOURDES HOSPITAL DROGHEDA | 22% | 59% | 18% | 26% | 57% | 17% | 23% | 59% | 18% |
| MATER HOSPITAL DUBLIN | 37% | 37% | 26% | 36% | 38% | 26% | 35% | 38% | 27% |
| MAYO GENERAL HOSPITAL | 9% | 41% | 49% | 11% | 47% | 41% | 9% | 44% | 47% |





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| 10% | 42% | 48% | 10% | 50% | 39% | 9% | 41% | 50% |
|-----|--|--|---|--|---|---|---|---|
| 15% | 53% | 33% | 17% | 54% | 29% | 24% | 47% | 28% |
| 20% | 54% | 26% | 25% | 59% | 16% | 25% | 51% | 25% |
| 58% | 33% | 9% | 50% | 44% | 6% | 72% | 28% | 0% |
| 45% | 48% | 7% | 53% | 39% | 8% | 51% | 40% | 9% |
| 12% | 50% | 38% | 10% | 50% | 40% | 10% | 48% | 41% |
| 22% | 56% | 22% | 18% | 59% | 22% | 22% | 54% | 24% |
| 54% | 42% | 4% | 62% | 35% | 4% | 90% | 10% | 0% |
| 9% | 42% | 49% | 8% | 46% | 45% | 7% | 39% | 53% |
| 18% | 45% | 37% | 15% | 56% | 28% | 20% | 55% | 26% |
| 42% | 41% | 17% | 42% | 41% | 17% | 36% | 43% | 21% |
| 12% | 48% | 40% | 16% | 54% | 29% | 9% | 49% | 42% |
| 25% | 53% | 22% | 30% | 57% | 13% | 29% | 43% | 28% |
| 13% | 54% | 33% | 15% | 52% | 32% | 11% | 47% | 42% |
| 27% | 41% | 32% | 30% | 42% | 27% | 26% | 39% | 34% |
| 75% | 25% | 0% | 74% | 26% | 0% | 68% | 30% | 2% |
| 55% | 37% | 8% | 56% | 31% | 13% | 71% | 25% | 4% |
| 18% | 66% | 16% | 22% | 64% | 13% | 17% | 68% | 15% |
| 12% | 55% | 33% | 12% | 55% | 32% | 13% | 55% | 32% |
| 25% | 55% | 20% | 26% | 55% | 19% | 25% | 54% | 21% |
| 26% | 53% | 22% | 26% | 50% | 24% | 15% | 40% | 45% |
| 19% | 48% | 34% | 16% | 48% | 35% | 35% | 45% | 20% |
| | 20% 58% 45% 12% 22% 54% 9% 18% 42% 12% 25% 13% 27% 75% 55% 18% 12% 25% 26% | 15% 53% 20% 54% 58% 33% 45% 48% 12% 50% 22% 56% 54% 42% 9% 42% 18% 45% 42% 41% 12% 48% 25% 53% 13% 54% 27% 41% 75% 25% 55% 37% 18% 66% 12% 55% 25% 55% 26% 53% | 15% 53% 33% 20% 54% 26% 58% 33% 9% 45% 48% 7% 12% 50% 38% 22% 56% 22% 54% 42% 4% 9% 42% 49% 18% 45% 37% 42% 41% 17% 12% 48% 40% 25% 53% 22% 13% 54% 33% 27% 41% 32% 75% 25% 0% 55% 37% 8% 18% 66% 16% 12% 55% 33% 25% 55% 20% 26% 53% 22% | 15% 53% 33% 17% 20% 54% 26% 25% 58% 33% 9% 50% 45% 48% 7% 53% 12% 50% 38% 10% 22% 56% 22% 18% 54% 42% 4% 62% 9% 42% 49% 8% 18% 45% 37% 15% 42% 41% 17% 42% 12% 48% 40% 16% 25% 53% 22% 30% 13% 54% 33% 15% 27% 41% 32% 30% 75% 25% 0% 74% 55% 37% 8% 56% 18% 66% 16% 22% 12% 55% 33% 12% 25% 55% 20% 26% 25% 53% 22% 26% | 15% 53% 33% 17% 54% 20% 54% 26% 25% 59% 58% 33% 9% 50% 44% 45% 48% 7% 53% 39% 12% 50% 38% 10% 50% 22% 56% 22% 18% 59% 54% 42% 4% 62% 35% 9% 42% 49% 8% 46% 18% 45% 37% 15% 56% 42% 41% 17% 42% 41% 12% 48% 40% 16% 54% 25% 53% 22% 30% 57% 13% 54% 33% 15% 52% 27% 41% 32% 30% 42% 75% 25% 0% 74% 26% 55% 37% 8% 56% 31% 18% 66% 16%< | 15% 53% 33% 17% 54% 29% 20% 54% 26% 25% 59% 16% 58% 33% 9% 50% 44% 6% 45% 48% 7% 53% 39% 8% 12% 50% 38% 10% 50% 40% 22% 56% 22% 18% 59% 22% 54% 42% 4% 62% 35% 4% 9% 42% 49% 8% 46% 45% 18% 45% 37% 15% 56% 28% 42% 41% 17% 42% 41% 17% 12% 48% 40% 16% 54% 29% 25% 53% 22% 30% 57% 13% 13% 54% 33% 15% 52% 32% 27% 41% 32% 30% 42% 27% 7 | 15% 53% 33% 17% 54% 29% 24% 20% 54% 26% 25% 59% 16% 25% 58% 33% 9% 50% 44% 6% 72% 45% 48% 7% 53% 39% 8% 51% 12% 50% 38% 10% 50% 40% 10% 22% 56% 22% 18% 59% 22% 22% 54% 42% 4% 62% 35% 4% 90% 9% 42% 49% 8% 46% 45% 7% 18% 45% 37% 15% 56% 28% 20% 42% 41% 17% 36% 20% 42% 41% 17% 36% 12% 48% 40% 16% 54% 29% 9% 25% 53% 29% 11% 25% 32% 11% 27% 26% | 15% 53% 33% 17% 54% 29% 24% 47% 20% 54% 26% 25% 59% 16% 25% 51% 58% 33% 9% 50% 44% 6% 72% 28% 45% 48% 7% 53% 39% 8% 51% 40% 12% 50% 38% 10% 50% 40% 10% 48% 22% 56% 22% 18% 59% 22% 22% 54% 54% 42% 4% 62% 35% 4% 90% 10% 9% 42% 49% 8% 46% 45% 7% 39% 18% 45% 37% 15% 56% 28% 20% 55% 42% 41% 17% 36% 43% 12% 48% 40% 16% 54% 29% 9% 49% 25% 53% 22% 30% 57% 13% 29% 43% 13% 54% |

Table 5: Average turnaround time Q1 2023

I hope the information provided is helpful.

Yours sincerely

William Merriman

Director of Operations

National Ambulance Service