



Oifig an Cheannaire Oibríochtaí,
Na Seirbhísí Míchumais/An Rannán Cúram Sóisialta,
31-33 Sráid Chaitríona, Luimneach.

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23rd May 2023

Deputy Violet Anne Wynne,
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.
E-mail: violet-anne.wynne@oireachtas.ie

Dear Deputy Wynne,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary question, which was submitted to this department for response.

PQ: 22937/23

To ask the Minister for Children; Equality; Disability; Integration and Youth how personal assistance hours can be divided between two service providers; and if he will make a statement on the matter.

HSE Response

The HSE provides a range of assisted living services including Personal Assistant and Home Support Services to support individuals to maximise their capacity to live full and independent lives.

PA and Home Support Services are provided either directly by the HSE or through a range of voluntary service providers. The majority of specialised disability provision (80%) is delivered through non-statutory sector service providers.

Services are accessed through an application process or through referrals from public health nurses or other community based staff. Individual's needs are evaluated against the criteria for prioritisation for the particular services and then decisions are made in relation to the allocation of resources. Resource allocation is determined by the needs of the individual, compliance with prioritisation criteria, and the level of resources available. As with every service there is not a limitless resource available for the provision of PA services and while the resources available are substantial they are finite. In this context, services are discretionary and the number of hours granted is determined by the available resources and other support services already provided to the person.

In the normal course of service delivery, there will be ongoing reviews throughout the year to ensure that if needs change the service provided will address this change within available resources. An individual's PA hours may be adjusted following a service review where service demand can result in one individual's service being reduced in order to address priority needs of other people with disabilities within that community.

While there is no centrally maintained waiting list for PA services, the local HSE CHO areas are aware of the needs in their respective areas and work with the local Service Providers to respond within the resources available.

Currently, each CHO has a process to manage applications and referrals for PA Services. While many individuals are adequately provided for by their current level of support, it is also the case that many would benefit from more support hours if they were available.



The independent living philosophy underpinning the Personal Assistant service concurs with the approach that people with a disability should be empowered to live independently. The philosophy of independent living espouses living like everyone else, i.e. having the right to self determination, to exert control over one's life, to have opportunities to make decisions, take responsibility and to pursue activities of one's own choosing, regardless of disability.

The role of a Personal Assistant (PA) is to assist a person with a disability to maximise their independence through supporting them to live in integrated settings and to access community facilities. The PA works on a one to one basis, in the home and/or in the community, with a person with a physical or sensory disability. A vital element of this personalised support is the full involvement of the individual (service user) in planning and agreeing the type and the times when support is provided to them, supporting independent living must enhance the person's control over their own life. Article 19 of the UN Convention states that disabled people should live where they wish and with whom they wish. That they should enjoy a range of community support services including personal assistance. That they should enjoy community life and its opportunities on an equal basis to non-disabled people and they should not be subject to isolation or segregation.

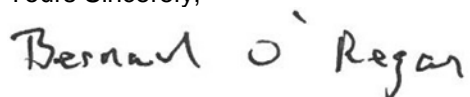
With regard to the specific query asked, as mentioned above, each CHO has a process to manage applications and referrals for PA Services and for the delivery of these services. Any specific query should be made to the local relevant CHO area as the area will have clearer insight and information regarding specific cases.

The HSE acknowledges the role of PA Services in supporting the person with a disability to realise the entitlements set out in Article 19 of the UN Convention on the Rights of Persons with Disabilities (UNCPRD). As Ireland has now ratified the UN Convention it will be necessary to have a policy on the provision of PA services with an agreed definition, criteria for accessing the service, assessment process and an indication of the level of support that can be provided.

In this context, the HSE is in the process of establishing a Working Group on PA Services; work is underway to develop the Terms of Reference and proposed membership of the Working Group, which is planned to commence in early Quarter 2, 2023.

The HSE has contributed to the development by Government of the Capacity Review of the Disability Sector (2020) and the draft Disability Action Plan 2023 – 2026. These set out the future service needs and how they might be addressed. They incorporate the dual development goals to (a) increase the range of hours available to individuals already in receipt of some PA support and (b) increasing the hours available to make the service available to more people.

Yours Sincerely,



Bernard O'Regan
Head of Operations - Disability Services,
Community Operations

