

Office of the Assistant National Director – Community Operations Services for Older People www.hse.ie @hselive

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09 June 2023

Noel Grealish, Dáil Eireann, Leinster House, Kildare Street, Dublin 2.

### Dear Deputy Grealish,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

#### PQ 24221/23

To ask the Minister for Health if he will provide a breakdown of the cost and hours of home support delivered by non-Health Service Executive (HSE) providers paid by the HSE for 2021, 2022 and to date in 2023; and if he will make a statement on the matter.

#### PQ 24222/23

To ask the Minister for Health if he will provide a breakdown of the cost and hours of home support provided directly by the HSE for 2021, 2022 and to date in 2023; and if he will make a statement on the matter.

The Home Support Service for Older People is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services.

Despite the significant level of service provision, the demand for Home Support, and its importance as an alternative service to long stay care, has grown considerably over the past number of years. Similarly, the type of Home Support that is now required to meet the needs of the population is a more person-centred personal care model. Home Support services are provided by both directly employed Healthcare Support Assistants (HCSAs) and by Approved Providers with formal tendered arrangements with the HSE, arrangements which encompass both commercial and voluntary providers.

All activity and costs set out in this response strictly relate to the Home Support Service for Older People. In terms of the requested information. Appendix 1 details the Home Support hours delivered by Indirect Providers for the years 2021, 2022 and the year to date (YTD) position of the 30<sup>th</sup> of April, 2023, together with the associated costs. (PQ 24221/23). Appendix 2 details the Home Support Hours delivered directly by the HSE together with the associated costs for 2021, 2022 and YTD period up to the 30<sup>th</sup> of April, 2023 (PQ 24222/23). To note, direct cost relate to those coded directly to Home Support Services and does not include non-paid cost such as light and heating etc.

Yours sincerely,

Kathleen Jordan **Head of Service - Home Support Services for Older People Community Operations** 

tathleen pordon

Appendix 1 - Home Support Hours delivered indirectly together with associated costs for 2021, 2022 and year to date period up to 30<sup>th</sup> April 2023.

## Indirect Home Support hours and costs data

2021		2022		April 2023 YTD	
Metric	Activity YTD	Metric	<b>Activity YTD</b>	Metric	<b>Activity YTD</b>
Indirect Hours	12,920,674	Indirect Hours	12,713,757	Indirect Hours	4,339,341
Costs	€342,027,540	Costs	€368,145,918	Costs	€128,238,636

Appendix 2 – Directly provided Home Support Hours delivered together with associated costs for 2021, 2022 and year to date period up to 30<sup>th</sup> April 2023.

# Direct Home Support hours and costs data

2021		2022	April 2023 YTD		
Metric	Activity YTD	Metric	Activity YTD	Metric	Activity YTD
Direct Hours	7,542,319	Direct Hours	8,079,015	Direct Hours	2,620,014
Costs	€186,890,947	Costs	€216,009,032	Costs	€75,729,938