



Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte  
Ospidéal Naomh Lómáin,  
Baile Phámar Baile Átha Cliath 20.  
R: [PQReps.NatMHOPS@hse.ie](mailto:PQReps.NatMHOPS@hse.ie)

Head of Operations, Mental Health Service  
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Deputy Mark Ward,  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

12<sup>th</sup> July 2023

**PQ Number: 25721/23**

**PQ Question: To ask the Minister for Health the waiting times for Jigsaw services, by area; and if he will make a statement on the matter. -Mark Ward**

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Dear Deputy Ward,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

\*\*\*\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.  
\*\*\*\*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

### **Response from Jigsaw**

The table below illustrates wait times (to first appointment) per service:

<b>Service</b>	<b>Current Wait Time</b>
Cork	18 weeks
Donegal	13 weeks
Dublin 15	12 weeks
Dublin City	12 weeks
Dublin South West	11 weeks
Galway	7 weeks
Kerry	5 weeks



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Limerick	13 weeks
Meath	17 weeks
North Fingal	9 weeks
Offaly-Laois	11 weeks
Roscommon	12 weeks
Tipperary	7 weeks
Wicklow	4 weeks
Live Chat Service	0 weeks

\*Please note Jigsaw services' catchment areas sometimes cross CHO boundaries (e.g. in the case of Tipperary and Dublin City) therefore the data is by service rather than by CHO area.

I trust this information is of assistance to you.

Yours sincerely,

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**Tony Mc Cusker**  
**General Manager**  
**National Mental Health Services**