



**Oifig an Stiúirthóra Oibríochtaí**  
**An tSeirbhís Náisiúnta**  
 Bloc 4, Lárionad Gnó,  
 Tulach Mhór,  
 Co. Uíbh Fhailí, R35 FH59

**Office of the Director of Operations**  
**National Ambulance Service**  
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Ref: WM/PQ/16112023

28 NOVEMBER 2023

Mr. David Cullinane TD  
 Dáil Éireann  
 Leinster House  
 Dublin 2

**PQ 49743/23**

**To ask the Minister for Health the percentage of clinical status 1 ECHO and clinical status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for October for each year 2019 to 2023 to date, inclusive, nationally and by ambulance region in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter.**

**-David Cullinane**

**PQ 49744/23**

**To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service by clinical status and sub-status for October for each year 2019 to 2023 to date, inclusive.**

**-David Cullinane**

**PQ 49745/23**

**To ask the Minister for Health the average ambulance turnaround time at each emergency department for each month in 2023 to date, inclusive, in tabular form. -David Cullinane**

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

**PQ 49743/23**

Table 1 below details the % of Clinical Status 1 PURPLE (ECHO) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less in October for each year 2019 – 2023:

	Oct-19	Oct-20	Oct-21	Oct-22	Oct-23
<b>National</b>	<b>79%</b>	<b>76%</b>	<b>71%</b>	<b>76%</b>	<b>73%</b>
North Leinster	88%	97%	79%	79%	80%
DFB	77%	94%	52%	79%	*
South	76%	60%	66%	70%	70%
West	70%	75%	64%	73%	66%

*Table 1: Average response times Q1 for Clinical Status purple*

Table 2 below details the % of Clinical Status 1 RED (DELTA) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less in October for each year 2019 – 2023:





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	Oct-19	Oct-20	Oct-21	Oct-22	Oct-23
National	56%	55%	40%	42%	45%
North Leinster	62%	60%	48%	46%	46%
DFB	44%	46%	30%	29%	*
South	55%	55%	34%	40%	42%
West	61%	60%	47%	47%	47%

Table 2: Average response times Q1 for Clinical Status red

**\*Since July 2023 NAS do not report DFB data**

### **PQ 49744/23**

NAS are obliged to report monthly on Purple (Echo) and Red (Delta) call activity, category 1 (– life threatening – cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls. Table 3 below details the number and percentage of incidents responded to by NAS for October for each year 2019-2023

Month/Year	Total 999 Calls	Total Cat 1 Calls	% Cat 1 of Total Calls
Oct 19	21143	9365	44%
Oct 20	24283	8830	36%
Oct 21	24601	11434	46%
Oct 22	25411	12278	48%
Oct 23	26647	12503	47%

Table 3: No & % of incidents responded to in Oct 19-23

On 18.05.2023 in response to your PQ 20888/23, you were issued with data on the % turnaround time per hospital for Q1/2023.

On 27.07.2023 in response to your PQ35078/23, you were issued with data on the % turnaround time per hospital for Q2/2023.

On 03.11.2023 in response to your PQ45861/23, you were issued with data on the % turnaround time per hospital for Q3/2023.

The October 2023 turnaround times are detailed in Table 4 below.

Destination	Oct-23		
	<30 mins	30-60 mins	60+ mins
BANTRY GENERAL HOSPITAL	30%	58%	12%
BEAUMONT HOSPITAL	30%	53%	17%
CAVAN GENERAL HOSPITAL	31%	47%	22%
CONNOLLY MEMORIAL HOSPITAL	36%	49%	15%
COOMBE MATERNITY HOSPITAL	40%	44%	16%
CORK UNIVERSITY HOSPITAL	13%	71%	16%
CRUMLIN CHILDRENS HOSPITAL	49%	43%	8%
KERRY UNIVERSITY HOSPITAL	10%	48%	42%
LETTERKENNY GENERAL HOSPITAL	14%	41%	45%





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LOURDES HOSPITAL DROGHEDA	16%	55%	29%
MATER HOSPITAL DUBLIN	32%	43%	25%
MAYO GENERAL HOSPITAL	12%	47%	41%
MERCY UNIVERSITY HOSPITAL	13%	58%	29%
MULLINGAR REGIONAL HOSPITAL	19%	51%	30%
NAAS GENERAL HOSPITAL	24%	57%	19%
NATIONAL MATERNITY HOSPITAL	43%	57%	0%
OUR LADYS NAVAN	51%	39%	10%
PORTIUNCULA GENERAL HOSPITAL	16%	54%	30%
PORTLAOISE GENERAL HOSPITAL	31%	54%	15%
ROTUNDA MATERNITY HOSPITAL	64%	30%	6%
SLIGO GENERAL HOSPITAL	6%	36%	58%
SOUTH TIPPERARY GENERAL	14%	58%	28%
ST JAMES HOSPITAL	39%	43%	18%
ST LUKES HOSPITAL KILKENNY	11%	45%	44%
ST MICHAELS DUN LAOGHAIRE	28%	62%	10%
ST VINCENTS HOSPITAL	16%	58%	26%
TALLAGHT HOSPITAL	26%	45%	29%
TALLAGHT PAEDIATRIC HOSPITAL	77%	23%	0%
TEMPLE ST CHILDRENS HOSPITAL	65%	30%	5%
TULLAMORE GENERAL HOSPITAL	19%	66%	15%
UNIVERSITY HOSPITAL GALWAY	14%	58%	28%
UNIVERSITY HOSPITAL LIMERICK	20%	59%	21%
WATERFORD UNIVERSITY HOSPITAL	34%	49%	17%
WEXFORD GENERAL HOSPITAL	18%	55%	27%

Table 4: Hospital Turnaround times October 2023

I hope the information provided is helpful.

Yours sincerely

William Merriman  
Director of Operations  
National Ambulance Service

