



Cúram Sláinte  
Phobail, Iarthar  
ag freastal ar Ghailimh,  
Maigheo agus Ros Comáin

Community  
Healthcare West  
serving Galway, Mayo  
and Roscommon

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October 11, 2023

Dara Calleary TD  
19 Pearse Street  
Ballina  
Co Mayo

**PQ 42205/23**

**“To ask the Minister for the reason there are significant delays in COS Scheme - community Ophthalmic Physicians employed by HSE; and if he will make a statement on the matter”**

**“HSE waiting list for Med card forms to be authorised for optical services in Mayo has increase to 6 weeks – we are querying the reason for this increase in waiting time”**

Dear Deputy Calleary,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question. I have examined the matter and the following outlines the position.

Due to staff changes and an increased volume of PCRS Forms Mayo has a 6 week processing time. The relevant department has arranged for cross cover to reduce the backlog. We anticipate this backlog will be reduced in the coming weeks.

I trust this information is of assistance to you, but should you have any further queries please contact me.

Yours sincerely,

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**Mary Warde**  
Head of Primary Care Services  
Community Healthcare West