



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

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Ref: WM/PQ45860/23 45859/23 45861/23

3rd November 2023

Deputy David Cullinane TD
Dáil Éireann
Leinster House
Dublin 2

PQ45860/23

To ask the Minister for Health the number and percentages of incidents responded to by the Ambulance Service by clinical status and sub-tatus for each quarter and for September each year 2019-2023 to date, inclusive – David Cullinane.

Details Supplied

PQ45859/23

To ask the Minister for Health the percentage of clinical status 1 ECHO and clinical status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for each quarter and for September for each year 2019-2023 to date, inclusive, nationally and by ambulance region in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter. -David Cullinane

Details Supplied

PQ45861/23

To ask the Minister for Health average ambulance turnaround time at each emergency department for each month in 2023 to date, inclusive, in tabular form. -David Cullinane

Details Supplied

Dear Deputy Cullinane,

PQ45860/23

Please refer to response to PQ 35077/23 issued to you on 27.07.2023 in which you were issued relevant data from Jan 2019 – Jun 2023 for each month.

Table 1 below details data for July, August and September 2023.

Month	Total 999 Calls	Total Cat 1 Calls	% Cat 1 of Total Calls
Jul 2023	25273	11548	46%
Aug 2023	25892	12042	46%
Sep 2023	25277	11723	46%

Table 1: Total 999 & Cat 1 Calls – Sept 2023





PQ45860/23

Please refer to response to PQ's 2657/23, 2909/23, 2910/23 & 2656/23, issued to you on 2nd February 2023. This response provides the data for September for the years 2019, 2020, 2021 and 2022 in response to this PQ.

Table 2 & 3 below gives data for September 2023:

% AT SCENE < 19 MINUTES – PURPLE

	Sep-23
National	67%
Southern	66%
Eastern	72%
Western	62%

Table 2: Average response times Sept 2023 – Clinical Status Purple

% AT SCENE < 19 MINUTES - RED

	Sep-23
National	43%
Southern	40%
Eastern	47%
Western	47%

Table 3: Average response times Sept 2023 – Clinical Status Red

On 18.05.2023 in response to your PQ 20888/23, you were issued with data on the % turnaround time per hospital for Q1/2023.

On 27.07.2023 in response to your PQ35078/23, you were issued with data on the % turnaround time per hospital for Q2/2023.

The table below details the turnaround times per hospital for Q3 2023.

Destination	Jul-23			Aug-23			Sep-23		
	<30 mins	30-60 mins	60+ mins	<30 mins	30-60 mins	60+ mins	<30 mins	30-60 mins	60+ mins
BANTRY GENERAL HOSPITAL	32%	61%	7%	32%	55%	13%	22%	60%	18%
BEAUMONT HOSPITAL	18%	50%	32%	19%	56%	25%	31%	53%	16%
CAVAN GENERAL HOSPITAL	29%	56%	15%	25%	52%	23%	24%	51%	24%
CONNOLLY MEMORIAL HOSPITAL	24%	57%	19%	26%	54%	19%	35%	51%	14%
COOMBE MATERNITY HOSPITAL	58%	26%	16%	50%	50%	0%	50%	45%	5%
CORK UNIVERSITY HOSPITAL	11%	73%	16%	13%	73%	15%	11%	70%	19%
CRUMLIN CHILDRENS HOSPITAL	37%	49%	14%	40%	50%	11%	50%	39%	11%
KERRY UNIVERSITY HOSPITAL	9%	44%	48%	8%	51%	41%	7%	44%	49%
LETTERKENNY GENERAL HOSPITAL	10%	39%	51%	11%	40%	49%	9%	37%	54%
LOURDES HOSPITAL DROGHEDA	21%	60%	19%	18%	56%	25%	15%	57%	28%
MATER HOSPITAL DUBLIN	17%	47%	36%	19%	36%	45%	33%	43%	24%
MAYO GENERAL HOSPITAL	9%	41%	50%	12%	43%	45%	9%	43%	48%
MERCY UNIVERSITY HOSPITAL	12%	60%	28%	11%	51%	38%	7%	50%	43%
MULLINGAR REGIONAL HOSPITAL	18%	56%	27%	16%	52%	32%	18%	49%	33%
NAAS GENERAL HOSPITAL	24%	56%	20%	18%	54%	28%	21%	57%	22%





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NATIONAL MATERNITY HOSPITAL	54%	31%	15%	44%	44%	11%	39%	38%	23%
OUR LADYS NAVAN	52%	44%	5%	53%	39%	8%	43%	51%	6%
PORTIUNCULA GENERAL HOSPITAL	11%	50%	39%	12%	47%	40%	11%	45%	44%
PORTLAOISE GENERAL HOSPITAL	25%	51%	24%	18%	57%	25%	24%	56%	20%
ROTUNDA MATERNITY HOSPITAL	64%	28%	8%	66%	31%	3%	59%	35%	6%
SLIGO GENERAL HOSPITAL	8%	42%	51%	7%	46%	47%	6%	39%	55%
SOUTH TIPPERARY GENERAL	16%	57%	27%	13%	52%	34%	11%	53%	36%
ST JAMES HOSPITAL	29%	52%	19%	32%	44%	24%	36%	46%	18%
ST LUKES HOSPITAL KILKENNY	12%	51%	37%	13%	51%	37%	12%	53%	35%
ST MICHAELS DUN LAOGHAIRE	27%	50%	23%	35%	53%	12%	30%	53%	17%
ST VINCENTS HOSPITAL	11%	56%	34%	12%	57%	31%	15%	60%	35%
TALLAGHT HOSPITAL	20%	39%	40%	17%	50%	33%	24%	45%	31%
TALLAGHT PAEDIATRIC HOSPITAL	75%	25%	0%	76%	19%	5%	75%	16%	9%
TEMPLE ST CHILDRENS HOSPITAL	64%	33%	3%	54%	33%	13%	66%	27%	7%
TULLAMORE GENERAL HOSPITAL	21%	62%	18%	17%	65%	18%	16%	64%	20%
UNIVERSITY HOSPITAL GALWAY	16%	59%	25%	14%	56%	31%	13%	63%	24%
UNIVERSITY HOSPITAL LIMERICK	23%	55%	22%	20%	59%	20%	18%	57%	25%
WATERFORD UNIVERSITY HOSPITAL	19%	43%	37%	30%	50%	20%	29%	50%	21%
WEXFORD GENERAL HOSPITAL	23%	51%	26%	16%	42%	42%	17%	47%	36%

I trust this information is of assistance.

Yours sincerely,

William Merriman
Deputy Director
National Ambulance Service

