



Oifig an Stiúirthóra Náisiúnta Cúnta
Oibríochtaí Pobail
Seirbhísí do Dhaoine Scothaosta

Office of the Assistant National Director –
Community Operations
Services for Older People

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22 March 2024

Darren O' Rourke,
Dáil Eireann,
Leinster House,
Kildare Street,
Dublin 2.

Dear Deputy O' Rourke,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Questions, which was submitted to this Department for response.

PQ 46509/23

To ask the Minister for Health the number of carers outsourced by the HSE in 2020, 2021, 2022 and 2023, in tabular form; and if he will make a statement on the matter.

PQ 46510/23

To ask the Minister for Health the number of carers outsourced by the HSE in 2020, 2021, 2022 and 2023 broken down, by county, in tabular form; and if he will make a statement on the matter

PQ 46511/23

To ask the Minister for Health the number of carers outsourced by the HSE in 2020, 2021, 2022 and 2023 broken down by local authority, in tabular form; and if he will make a statement on the matter.

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services. The volume and type of service provided to each client is based on individually assessed care needs and will vary dependent on the needs identified and the resources available to meet those needs.

Demand for home support continues to increase due to population growth and the increasing dependency of the growing numbers of people aged ≥80years, within the over 65 years' cohort. In the context of increasing demand, priority is given to those being discharged from acute hospitals who are in a position to return home with supports and to those in the community with acute needs. Funding approval is expedited across the system to ensure minimum waiting times.

The Home Support service is delivered by both directly employed Healthcare Support Assistants (Home Support) and through the HSE's Approved Home Support service providers who have formal Service Arrangements in place. In 2023 the existing competitive tender system for the contracting of home support hours from private companies (indirect service provision/hours) was replaced with an Authorisation Scheme which facilitates new entrants over the life time of the scheme with a view to extending capacity



The level of direct versus indirect service provision will vary from CHO to CHO. Furthermore, there is currently no direct service provision in CHO 7 (with the exception of LHO Kildare/West Wicklow) and CHOs 6 and 9 where home support service is delivered by voluntary not-for-profit and private-for profit home support providers.

The most up to date 2023 activity reflects the year to date period of 31st of December. Data is preliminary and may be subject to change. Activity data is not collated at a Local Authority level.

Appendix 1 details the breakdown of Home Support activity at National CHO/LHO level from 2020 -2023 (31st December 2023 (YTD) inclusive. All activity provided hereunder is at 31st December in each of the years requested.

Yours sincerely,

Kathleen Jordan
Head of Service – Home Support
Services for Older People
Community Operations



Appendix 1 Home Support Activity – Direct and Indirect.

2023

CHO	LHO	Hours Delivered % Split Direct v Indirect		
		Total	Direct	Indirect
National Total		22,115,738	37%	63%
CHO 1	Total	2,537,443	72%	28%
CHO 1	Cavan Monaghan	613,990	52%	48%
CHO 1	Donegal	1,251,751	88%	12%
CHO 1	Sligo Leitrim	671,701	62%	38%
CHO 2	Total	2,224,539	39%	61%
CHO 2	Galway	1,152,485	28%	72%
CHO 2	Mayo	657,616	53%	47%
CHO 2	Roscommon	414,438	49%	51%
CHO 3	Total	1,905,399	42%	58%
CHO 3	Clare	621,494	23%	77%
CHO 3	Limerick	755,480	43%	57%
CHO 3	North Tipperary East Limerick	528,425	64%	36%
CHO 4	Total	2,810,156	77%	23%
CHO 4	Kerry	767,206	82%	18%
CHO 4	North Cork	408,570	76%	24%
CHO 4	North Lee	527,664	72%	28%
CHO 4	South Lee	775,826	70%	30%
CHO 4	West Cork	330,890	89%	11%
CHO 5	Total	1,923,461	71%	29%
CHO 5	Carlow Kilkenny	491,029	76%	24%
CHO 5	South Tipperary	362,158	92%	8%
CHO 5	Waterford	441,542	67%	33%
CHO 5	Wexford	628,732	57%	43%
CHO 6	Total	1,949,137	0%	100%
CHO 6	Dublin South East	618,090	0%	100%
CHO 6	Dun Laoghaire	825,763	0%	100%
CHO 6	Wicklow	505,284	0%	100%
CHO 7	Total	2,517,814	13%	87%
CHO 7	Dublin South City	567,782	0%	100%
CHO 7	Dublin South West	707,383	0%	100%
CHO 7	Dublin West	510,643	0%	100%
CHO 7	Kildare West Wicklow	732,006	44%	56%
CHO 8	Total	2,647,683	33%	67%
CHO 8	Laois Offaly	754,016	26%	74%
CHO 8	Longford Westmeath	593,088	45%	55%
CHO 8	Louth	569,277	28%	72%
CHO 8	Meath	731,302	36%	64%
CHO 9	Total	3,600,106	0%	100%
CHO 9	Dublin North	1,502,687	0%	100%
CHO 9	Dublin North Central	1,002,169	0%	100%
CHO 9	Dublin North West	1,095,251	0%	100%



2022

CHO	LHO	Hours Delivered % Split Direct v Indirect		
		Total	Direct	Indirect
National Total		20,792,772	39%	61%
CHO 1	Total	2,286,603	71%	29%
CHO 1	Cavan Monaghan	536,596	51%	49%
CHO 1	Donegal	1,122,595	84%	16%
CHO 1	Sligo Leitrim	627,412	0%	0%
CHO 2	Total	2,284,610	37%	63%
CHO 2	Galway	1,190,535	26%	74%
CHO 2	Mayo	662,072	52%	48%
CHO 2	Roscommon	432,003	46%	54%
CHO 3	Total	1,879,520	42%	58%
CHO 3	Clare	632,631	20%	80%
CHO 3	Limerick	726,038	47%	53%
CHO 3	North Tipperary East Limerick	520,851	61%	39%
CHO 4	Total	2,774,503	77%	23%
CHO 4	Kerry	702,171	81%	19%
CHO 4	North Cork	422,783	77%	23%
CHO 4	North Lee	557,509	71%	29%
CHO 4	South Lee	760,633	72%	28%
CHO 4	West Cork	331,407	89%	11%
CHO 5	Total	2,061,505	72%	28%
CHO 5	Carlow Kilkenny	570,567	79%	21%
CHO 5	South Tipperary	400,917	91%	9%
CHO 5	Waterford	422,714	68%	32%
CHO 5	Wexford	667,307	58%	42%
CHO 6	Total	1,625,087	0%	100%
CHO 6	Dublin South East	508,687	0%	100%
CHO 6	Dun Laoghaire	656,633	0%	100%
CHO 6	Wicklow	459,768	0%	100%
CHO 7	Total	2,237,291	13%	87%
CHO 7	Dublin South City	477,720	0%	100%
CHO 7	Dublin South West	610,006	0%	100%
CHO 7	Dublin West	472,693	0%	100%
CHO 7	Kildare West Wicklow	676,871	44%	56%
CHO 8	Total	2,376,217	36%	64%
CHO 8	Laois Offaly	623,825	26%	74%
CHO 8	Longford Westmeath	602,395	46%	54%
CHO 8	Louth	528,728	24%	76%
CHO 8	Meath	621,270	48%	52%
CHO 9	Total	3,267,436	0%	100%
CHO 9	Dublin North	1,334,467	0%	100%
CHO 9	Dublin North Central	974,042	0%	100%
CHO 9	Dublin North West	958,928	0%	100%



2021

CHO	LHO	Hours Delivered % Split Direct v Indirect		
		Total	Direct	Indirect
National Total		20,462,993	37%	63%
CHO 1	Total	2,007,795	68%	32%
CHO 1	Cavan Monaghan	504,132	47%	53%
CHO 1	Donegal	918,666	83%	17%
CHO 1	Sligo Leitrim	584,997	65%	35%
CHO 2	Total	2,331,668	39%	61%
CHO 2	Galway	1,215,901	26%	74%
CHO 2	Mayo	685,634	55%	45%
CHO 2	Roscommon	430,133	52%	48%
CHO 3	Total	1,714,393	36%	64%
CHO 3	Clare	587,094	7%	93%
CHO 3	Limerick	625,951	46%	54%
CHO 3	North Tipperary East Limerick	501,347	56%	44%
CHO 4	Total	2,827,151	78%	22%
CHO 4	Kerry	717,094	83%	17%
CHO 4	North Cork	432,852	77%	23%
CHO 4	North Lee	572,520	72%	28%
CHO 4	South Lee	763,630	71%	29%
CHO 4	West Cork	341,055	88%	12%
CHO 5	Total	1,908,419	70%	30%
CHO 5	Carlow Kilkenny	502,607	77%	23%
CHO 5	South Tipperary	330,677	88%	12%
CHO 5	Waterford	430,096	68%	32%
CHO 5	Wexford	645,040	57%	43%
CHO 6	Total	1,915,971	0%	100%
CHO 6	Dublin South East	596,274	0%	100%
CHO 6	Dun Laoghaire	805,839	0%	100%
CHO 6	Wicklow	513,858	0%	100%
CHO 7	Total	2,310,477	12%	88%
CHO 7	Dublin South City	478,346	1%	99%
CHO 7	Dublin South West	644,950	0%	100%
CHO 7	Dublin West	504,332	0%	100%
CHO 7	Kildare West Wicklow	682,850	41%	59%
CHO 8	Total	2,115,276	37%	63%
CHO 8	Laois Offaly	560,357	30%	70%
CHO 8	Longford Westmeath	559,830	43%	57%
CHO 8	Louth	414,250	26%	74%
CHO 8	Meath	580,839	46%	54%
CHO 9	Total	3,331,843	0%	100%
CHO 9	Dublin North	1,318,969	0%	100%
CHO 9	Dublin North Central	1,021,566	0%	100%
CHO 9	Dublin North West	991,308	0%	100%



2020

CHO	LHO	Total Hours 2020	% Split Direct	% Split Indirect
	National Total	17,554,880	42%	58%
CHO 1	Cavan Monaghan	429,716	47%	53%
	Donegal	784,040	84%	16%
	Sligo/ Leitrim	468,285	71%	29%
CHO 1	Total	1,682,041	71%	29%
CHO 2	Galway	1,055,775	31%	69%
	Mayo	622,856	64%	36%
	Roscommon	360,443	57%	43%
CHO 2	Total	2,039,074	46%	54%
CHO 3	Clare	481,441	2%	98%
	Limerick	510,181	54%	46%
	North Tipp/ East Limerick	421,354	63%	37%
CHO 3	Total	1,412,975	39%	61%
CHO 4	Kerry	673,760	87%	13%
	North Cork	419,939	82%	18%
	North Lee	571,490	76%	24%
	South Lee	726,449	76%	24%
	West Cork	330,629	92%	8%
CHO 4	Total	2,722,268	82%	18%
CHO 5	Carlow/ Kilkenny	463,739	76%	24%
	South Tipperary	357,086	89%	11%
	Waterford	356,390	64%	36%
	Wexford	662,068	63%	37%
CHO 5	Total	1,839,284	72%	28%
CHO 6	Dublin South East	377,879	0%	100%
	Dun Laoghaire	564,222	0%	100%
	Wicklow	471,722	0%	100%
CHO 6	Total	1,413,823	0%	100%
CHO 7	Dublin South City	419,914	0%	100%
	Dublin South West	546,201	0%	100%
	Dublin West	443,259	0%	100%
	Kildare/ West Wicklow	603,945	52%	48%
CHO 7	Total	2,013,320	16%	84%
CHO 8	Laois/ Offaly	392,036	43%	57%
	Longford/ Westmeath	430,957	53%	47%
	Louth	369,963	31%	69%
	Meath	502,213	51%	49%
CHO 8	Total	1,695,169	45%	55%
CHO 9	Dublin North	1,123,749	-	100%
	Dublin North Central	845,987	-	100%
	Dublin North West	767,190	-	100%
	CHO 10 PCCC	-	-	-
CHO 9	Total	2,736,926	0%	100%