



Oifig an Stiúirthóra Oibríochtaí  
An tSeirbhís Náisiúnta  
Bloc 4, Lárionad Gnó,  
Tulach Mhór,  
Co. Uíbh Fhailí, R35 FH59

Office of the Director of Operations  
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Block 4, Central Business Park,  
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Ref: WM/PQs/7281/24 7282/24 7383/24 7297/24 7298/24 7299/24

Deputy David Cullinane,  
Dáil Éireann,  
Leinster House,  
Dublin 2

29<sup>th</sup> February 2024

**PQ 7281/24**

To ask the Minister for Health the percentage of Clinical Status 1 ECHO and Clinical Status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for January for each year 2019-2024, inclusive, nationally and by ambulance region, in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter. -David Cullinane

**PQ7282/24**

To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service by clinical status and sub-status for January for each year 2019-2024, inclusive. -David Cullinane

**PQ7283/24**

To ask the Minister for Health the average ambulance turnaround time at each emergency department for January 2023 and 2024, inclusive, in tabular form. -David Cullinane

**PQ7297/24**

To ask the Minister for Health the percentage of Clinical Status 1 ECHO and Clinical Status 1 DELTA incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for each quarter for each year 2019-2023, inclusive, nationally and by ambulance region in tabular form; the average length of such response times nationally and by region; and if he will make a statement on the matter. -David Cullinane

**PQ7298/24**

To ask the Minister for Health the number and percentage of incidents responded to by the ambulance service by clinical status and sub status for each quarter for each year 2019-2023, inclusive. -David Cullinane

**PQ7299/24**

To ask the Minister for Health average ambulance turnaround time at each emergency department for each quarter in 2023, inclusive, in tabular form. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for response.

**PQ 7281/24**

On 18.05.2023 in response to your PQ 20886/23, you were issued with data the % of Clinical Status 1 PURPLE (ECHO) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds, and % of Clinical Status 1 RED (DELTA) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for Q1 2019 – 2023:

Figures for January 2019-2023 are included in this response.

Figures for January 2024 are as follows:





	Jan-24
<b>National</b>	<b>74%</b>
North Leinster	<b>83%</b>
South	<b>73%</b>
West	<b>64%</b>

Table 1: Average response times for Clinical Status Purple

	Jan-24
<b>National</b>	<b>48%</b>
North Leinster	<b>50%</b>
South	<b>44%</b>
West	<b>48%</b>

Table 2: Average response times for Clinical Status Red

### **PQ 7282/24**

On 18.05.2023 in response to your PQ 20887/23, you were issued with data on the number and percentage of incidents responded to by the ambulance service for January and February 2019-2023.

Figures for January 2024 are as follows:

Month	999 Responses	Cat 1 (Purple/Red) Responses	% within 19 min
Jan-24	29727	13413	45%

Table 3: % No of incidents activated and responded – January 2024

### **PQ 7283/24**

On 18.05.2023 in response to your PQ 20888/23, you were issued with data on the average ambulance turnaround time at each emergency department for January 2023.

Data for January 2024 in this regard is not available as yet.

### **PQ 7297/24**

On 18.05.2023 in response to your PQ 20886/23, you were issued with data the % of Clinical Status 1 PURPLE (ECHO) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds, and % of Clinical Status 1 RED (DELTA) incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less for Q1 2019 – 2023:

In response to PQ 7281/24 above, January 2024 data is issued.

### **PQ 7298/24**

On 27.07.2023 in response to PQ 35077/23 you were issued with relevant monthly data from January 2019 – June 2023.





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On 03.11.2023 in response to PQ 45860/23 you were issued with relevant monthly data from July - September 2023.

On 28.11.2023 in response to PQ 49744/23 you were issued with relevant monthly data for October 2023.

The data for Nov & Dec 2023 is below.

Month/Year	Total 999 Calls	Total Cat 1 Calls	% Cat 1 of Total Calls
Nov-23	26712	11840	45%
Dec-23	30292	14262	47%

Table 4: % No of incidents activated and responded – Nov & Dec 2023

### PQ7299/24

On 18.05.2023 in response to your PQ 20888/23, you were issued with data on average ambulance turnaround times at each emergency department for Q1/2023.

On 27.07.2023 in response to your PQ 35078/23, you were issued with data on average ambulance turnaround times at each emergency department for Q2/2023.

On 03.11.2023 in response to your PQ 45861/23, you were issued with data on average ambulance turnaround times at each emergency department for Q3/2023.

On 28.11.2023 in response to your PQ 49744/23, you were issued with data on average ambulance turnaround times at each emergency department for Oct/Nov 2023.

The table below details the information for Nov & Dec 2023:

The Dec 2023 turnaround times are detailed in Table 4 below.

Destination	DEC-23 30-60 mins
BANTRY GENERAL HOSPITAL	58%
BEAUMONT HOSPITAL	53%
CAVAN GENERAL HOSPITAL	57%
CONNOLLY MEMORIAL HOSPITAL	49%
COOMBE MATERNITY HOSPITAL	49%
CORK UNIVERSITY HOSPITAL	73%
CRUMLIN CHILDRENS HOSPITAL	40%
KERRY UNIVERSITY HOSPITAL	51%
LETTERKENNY GENERAL HOSPITAL	41%
LOURDES HOSPITAL DROGHEDA	55%
MATER HOSPITAL DUBLIN	42%
MAYO GENERAL HOSPITAL	42%
MERCY UNIVERSITY HOSPITAL	49%
MULLINGAR REGIONAL HOSPITAL	53%
NAAS GENERAL HOSPITAL	58%
NATIONAL MATERNITY HOSPITAL	34%





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OUR LADYS NAVAN	54%
PORTIUNCULA GENERAL HOSPITAL	49%
PORTLAOISE GENERAL HOSPITAL	53%
ROTUNDA MATERNITY HOSPITAL	21%
SLIGO GENERAL HOSPITAL	39%
SOUTH TIPPERARY GENERAL	51%
ST JAMES HOSPITAL	41%
ST LUKES HOSPITAL KILKENNY	54%
ST MICHAELS DUN LAOGHAIRE	55%
ST VINCENTS HOSPITAL	54%
TALLAGHT HOSPITAL	47%
TALLAGHT PAEDIATRIC HOSPITAL	19%
TEMPLE ST CHILDRENS HOSPITAL	25%
TULLAMORE GENERAL HOSPITAL	67%
UNIVERSITY HOSPITAL GALWAY	58%
UNIVERSITY HOSPITAL LIMERICK	57%
WATERFORD UNIVERSITY HOSPITAL	54%
WEXFORD GENERAL HOSPITAL	49%

Table 4: Hospital Turnaround times December 2023

I trust that this information is of assistance.

Yours sincerely

William Merriman  
Director of Operations  
National Ambulance Service

