



**Oifig an Cheannaire Oibríochtaí,**  
Seirbhísí Míchumais Náisiúnta  
An Chéad Urlár - Oifigí 13, 14, 15  
Áras Phlásóg na Rós, Coimpléasc Gnó na hOllscoile,  
Páirc Náisiúnta Teicneolaíochta,  
Caladh an Treoigh,  
Luimneach.

**Office of the Head of Operations,**  
National Disability Services  
First Floor- Offices 13, 14, 15  
Roselawn House, University Business Complex,  
National Technology Park,  
Castletroy,  
Limerick.

14<sup>th</sup> March 2024

Deputy Claire Kerrane,  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.  
E-mail: [claire.kerrane@oireachtas.ie](mailto:claire.kerrane@oireachtas.ie)

Dear Deputy Kerrane,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary question, which was submitted to this department for response.

**PQ: 9300/24**

*To ask the Minister for Children; Equality; Disability; Integration and Youth to provide an update on the implementation plan for Roadmap for Service Improvement 2023-2026; when it will be published; and if he will make a statement on the matter.*

**HSE Response**

**Roadmap for Service Improvement 2023 – 2026, Disability Services for Children and Young People**

The HSE's Roadmap for Service Improvement 2023 – 2026, Disability Services for Children and Young People was approved by the HSE Board on July 28th and launched by the Government and the HSE on Tuesday 24th October 2023.

The Roadmap is a targeted Service Improvement Programme to achieve a quality, accessible, equitable and timely service for all children with complex needs as a result of a disability and their families.

It sets out the overall aim for Children's Disability Services, provided by the HSE and its partner agencies, for every child to have a childhood of inclusive experiences where they can have fun, learn, develop interests and skills, and form positive relationships with others in a range of different settings.

The Roadmap includes a robust suite of 60 actions, including 21 on CDNT Retention and Recruitment targets. Many of the Roadmap's actions are now in train.



In the past month since the stepping down of the Industrial Action relevant to CDNT services, the HSE has set up its Service Improvement Programme Board and 4 of its 5 Working Groups (WG) including

WG 1: Integrated Childrens Services

WG 2: Service Access and Improvement, including AON

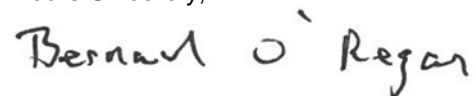
WG 3: Workforce (focused on Retention and Recruitment)

WG 4: Communication and Engagement

The remaining WG: Integration between Education and Health and supports for special schools, will be set shortly pending response from NCSE and NEPS.

The WGs will report to the SIP Board which in turn will report to the Minister of State for Disabilities led National Oversight Group.

Yours Sincerely,



**Bernard O'Regan**  
**Head of Operations - Disability Services,**  
**Community Operations**

