



9th May 2024

Mr. Bernard Durkan, TD
Dáil Eireann
Leinster House
Kildare Street
Dublin 2

By email to: bernard.durkan@oireachtas.ie

Ref: PQ 9589/24

To ask the Minister for Health the extent to which the health authorities continue to and have identified any or all weaknesses in the delivery of all health services throughout the country in terms of the availability of GPs, adequate hospital consultants, research facilities, and the establishment of a good practice code at all accident and emergency departments throughout the country; the extent to which any shortcomings have been identified and a resolution proposed; and if he will make a statement on the matter

Dear Deputy Durkan,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for response. I apologise for the delay in responding to you and any inconvenience caused.


The HSE's National Service Plan 2024 was published recently and sets out the quantum and type of services to be delivered in 2024. The Plan outlines measures relating to GP and consultant recruitment, improvements to service user and staff experience in Emergency Departments (Urgent & Emergency Care) including avoidance measures. In addition, the risks to the delivery of the Plan and actions to mitigate these risks.

The Plan is enclosed at Appendix 1 or available online [here](#) and some sections which may be of particular relevance to your PQ are set out below:

Topic	Section	Part	Page
GPs	1 – Improving Access to Care and Performance	1.1 – Urgent and Emergency Care 2.3 – Enhanced Community Care Programme	17 28
Consultants	1 – Improving Access to Care and Performance	1.2 – Scheduled Care Reform & Waiting List Action Plan	20
	3 – Resource Optimisation Delivering Accountable Implementation	1 – Workforce Resourcing and Reform	45
	4 – Building Trust & Confidence across Staff and our Service Users	3 – Clinical, Quality & Patient Safety	75
Patient & Service User Experience	4 – Building Trust & Confidence across Staff and our Service Users	1 – Patient & Service User Feedback & Engagement	74
Urgent & Emergency Care	1 – Improving Access to Care and Performance	1.1 – Urgent and Emergency Care	16

I trust that this information is of assistance to you.

Yours sincerely,


Damien McCallion
Chief Operations Officer