



**Oifig an Stiúirthóra Oibríochtaí  
An tSeirbhís Náisiúnta**  
Bloc 4, Lárionad Gnó,  
Tulach Mhór,  
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ2948/24

07<sup>th</sup> February 2024

Deputy Alan Kelly  
Dáil Éireann  
Leinster House  
Dublin 2

**PQ 2948/24**

**To ask the Minister for Health the percentage of Clinical Status 1 ECHO and Clinical Status 1 Delta incidents responded by a patient carrying ambulance in 18 minutes and 59 seconds or less for December 2023, by ambulance region, in tabular form. - Alan Kelly**

Dear Deputy Kelly

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

NAS operates a dynamic model of ambulance deployment. This is in line with international best practice and allows the NAS to prioritise resource allocation to the highest acuity calls that require an immediate emergency response. Dynamic deployment also allows the NAS to categorise non-serious or non-life-threatening calls, and to provide a resource appropriate to the patient's clinical need.

The NAS report on the following KPI's:

- KPI Target 2023 75% - % of Clinical Status PURPLE incidents responded to by a patient carrying vehicle in 18 minutes 59 seconds or less.
- KPI Target 2023 45% - % of Clinical Status RED incidents responded to by a patient carrying vehicle in 18 minutes 59 seconds or less.

**% AT SCENE < 19 MINUTES – PURPLE**

	Dec-23
National	72%
Southern Division	74%
Dublin North Leinster Division	74%
Western Division	67%

*Table 1: Average response times Dec 2023 – Clinical Status Purple*

Cont:/





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#### % AT SCENE < 19 MINUTES - RED

Dec-23	
National	41%
Southern Division	38%
Dublin North Leinster Division	42%
Western Division	44%

Table 2: Average response times Dec 2023 – Clinical Status Red

I trust this information is of assistance.

Yours sincerely

William Merriman  
Director of Operations  
National Ambulance Service

