



**Oifig an Stiúrthóir Cúnta Náisiúnta,**  
Foireann Míchumais Náisiúnta,  
An Chéad Urlár - Oifigí 13, 14, 15,  
Áras Phlásóg na Rós, Coimpléasc Gnó na hOllscoile,  
Páirc Náisiúnta Teicneolaíochta,  
Caladh an Treoigh,  
Luimneach.

**Office of the Assistant National Director,**  
National Disability Team,  
First Floor- Offices 13, 14, 15,  
Roselawn House, University Business Complex,  
National Technology Park,  
Castletroy,  
Limerick.

12<sup>th</sup> July 2024

Deputy David Cullinane  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.  
E-mail: [david.cullinane@oireachtas.ie](mailto:david.cullinane@oireachtas.ie)

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary questions, which were submitted to this department for response.

**PQ: 30722/24**

*To ask the Minister for Children; Equality; Disability; Integration and Youth the cost of 100,000 personal assistance hours*

**PQ: 30723/24**

*To ask the Minister for Children; Equality; Disability; Integration and Youth the cost of 100,000 disability home care and home support hours*

**HSE Response**

The HSE provides a range of assisted living services including Personal Assistant and Home Support Services to support individuals to maximise their capacity to live full and independent lives.

PA and Home Support Services are provided either directly by the HSE or through a range of voluntary service providers. The majority of specialised disability provision (80%) is delivered through non-statutory sector service providers.

Services are accessed through an application process or through referrals from public health nurses or other community based staff. Individuals' needs are evaluated against the criteria for prioritisation for the particular services and then decisions are made in relation to the allocation of resources. Resource allocation is determined by the needs of the individual, compliance with prioritisation criteria, and the level of resources available. As with every service there is not a limitless resource available for the provision of home support services and while the resources available are substantial they are finite. In this context, services are discretionary and the number of hours granted is determined by other support services already provided to the person/family.



While there is no centrally maintained waiting list for PA and Home Support services, the local HSE CHO areas are aware of the needs in their respective areas and work with the local Service Providers to respond within the resources available.

The HSE is committed to protecting the level of Personal Assistant (PA) and Home Support Services available to persons with disabilities. Table 1 below provides data for PA & Home Support Services delivered to people with a disability from 2014 - 2022. The HSE has consistently, year on year, increased the number of hours of PA and Home Support Services delivered to people with a disability.

**Table 1: Figures for PA and Home Support Services Delivered to People with a Disability 2014-2022**

	2014	2015	2016	2017	2018	2019	2020	2021	2022
PA Services – Number of Hours	1,335,759	1,482,492	1,510,116	1,516,727	1,639,481	1,652,030	1,781,310	1,700,309	1,746,136
PA Services –No. People availing of service	2,224	2,369	2,427	2,470	2,535	2,551	2,673	2,613	2,669
Home Support – Number of Hours	2,614,967	2,777,569	2,928,914	2,930,000	3,138,939	3,036,182	2,939,541	2,949,806	3,369,146
Home Support – No. People availing of service	7,312	7,219	7,323	7,492	7,522	7,321	6,792	6,902	7,164

### Activity data

As per the National Service Plan 2023, the HSE committed to deliver an additional 70,370 personal assistant hours to expand and enhance the supports for people to live self-directed lives in the community. The HSE is also committed to delivering 3.12 million hours of Home Support Services to 7,326 people.

The total number of people in receipt of PA in 2023 is 2,728, which is ahead of NSP target of 2,690. The number of Home Support hours delivered in 2023 is 3,544,938 which is 13.6% ahead of NSP target of 3,120,000.

With regard to personal assistant services, expected activity for 2024, as per the 2024 Service Plan, is 1.85 million PA service hours will be delivered to 2,740 adults with a physical and / or sensory disability.

With regard to Home Support, expected activity for 2024, as per the 2024 Service Plan, is 3.48m hours will be delivered to 7,326 people with disabilities.

In addition, the 2024 Service Plan references that a new HSE-led Disability Services procurement framework for home support is planned to be developed and agreed in Q2 2024. Targets may be adjusted accordingly.

### Costs

The first and full year cost of providing 100,000 additional Personal Assistance Hours and Home Support Hours for people with disabilities is €3,100,000 per annum based on rate of €31 per hour.

These are approximate figures and based on a rate of €31 per hour.

In addition, it is important to note that €2,000,000 has been provided to the CHO areas in 2024 and 2025 (full costs) for the provision of 80,000 additional PA hours based on €25 per hour.

### Future Planning

With regard to additional PA and Home Support Services, the Department of Health's 2021 Disability Capacity Review advises that up to €15 million per year by 2032 – equivalent to 600,000 additional hours - is needed to meet the requirements for Personal Assistants and Home Support.



The Action Plan for Disability Services 2024 – 2026 advises that 800,000 extra PA hours and 110,000 extra hours a year is required by 2026 to address shortfall in services and to support individuals with disabilities to live a fuller more independent life and participate in normal activities in the community, in line with UNCRPD Article 19.

Each CHO continues to actively manage applications for support from service users with high levels of acuity/safeguarding risks, through active case-management and inter-agency cooperation.

Yours Sincerely,

A handwritten signature in dark ink that reads "Bernard O'Regan". The signature is written in a cursive, slightly slanted style.

**Bernard O'Regan**  
**Assistant National Director**  
**National Disability Team**

